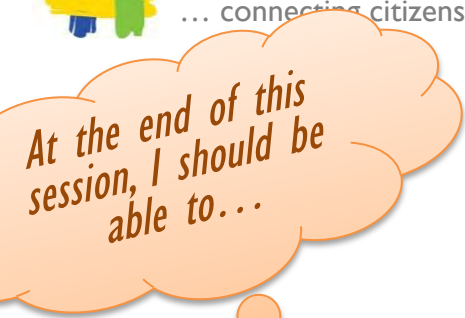




MAKING SENSE OF CITIZEN PARTICIPATION WORK IN GOVERNANCE

A PRIMER ON GOOD GOVERNANCE AND SOCIAL ACCOUNTABILITY



Learning Objectives

Explain the good governance framework

Explain social accountability in the context of good governance

Enumerate and describe the competencies (skills, knowledge, attitude) required in social accountability

Express appreciation of how social accountability can advance good governance work



Therefore our
TOPICS will be...

Learning Topics

GOOD GOVERNANCE

SOCIAL ACCOUNTABILITY



In 3 minutes, groups of ____ will agree on
TOP THREE ANSWERS
to the following:

**From your experience, what
contributes to GOOD GOVERNANCE
in your (agency, LGU, etc.)?**





TOPIC 1

UNDERSTANDING GOOD GOVERNANCE



GOOD GOVERNANCE

A way of decision-making and implementation that aims to achieve desirable and beneficial results for both those who govern and are being governed

GOOD

Something that is desirable and beneficial

GOVERNANCE

- Decision-making process
- DECISIONS \Rightarrow RESULTS



GOOD GOVERNANCE

... promotes and protects the PUBLIC GOOD/PUBLIC VALUE in a manner essentially FREE OF ABUSE AND CORRUPTION, and with DUE REGARD FOR THE RULE OF LAW





UN's 8 characteristics of good governance



TRANSPARENT

ACCOUNTABLE

FOLLOWS THE RULE OF LAW

EFFECTIVE & EFFICIENT

RESPONSIVE

PARTICIPATORY

CONSENSUS ORIENTED

EQUITABLE & INCLUSIVE



TRANSPARENT

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EQUITABLE & INCLUSIVE

T RANSPARENCY

A CCOUNTABILITY

P ARTICIPATION



T RANSPARENCY

INFORMATION IS...

- *Freely available for those who will be affected by decisions*
- *Adequate, relevant, easily understandable*

Decision-making and enforcement follow set rules and regulations, thus make for predictable governance behavior

TRANSPARENCY can only be effective if INFORMATION is:

- *Available*
- *Understandable*
- *Accessible*
- *Usable*
- *Accurate*
- *Updated*



ACCOUNTABILITY

Powerholders and authority answer for their decisions and actions towards those affected by their decisions and actions

Government officials are responsive to the needs of the citizens from whom their power is derived and subject themselves to monitoring

Accountability means a system of performance measurement, feedback, grievance, and redress mechanisms are in place and functioning



PARTICIPATION

A PROCESS, not an event, by which stakeholders influence and share control over priority setting, policymaking, resource allocations, and/or program implementation

VOICES of different stakeholders are heard and included in decision-making

Concrete ROLES and CONTRIBUTIONS of the most marginalized and affected groups are integrated into initiatives to improve their conditions

Citizens are free to ASSOCIATE and to CAPACITATE themselves



THE CONTINUUM OF

SELF-MOBILIZATION. *Initiatives taken independently from official institutions*

INTERACTIVE. *Joint analysis and decisions for actions, monitors, etc.*

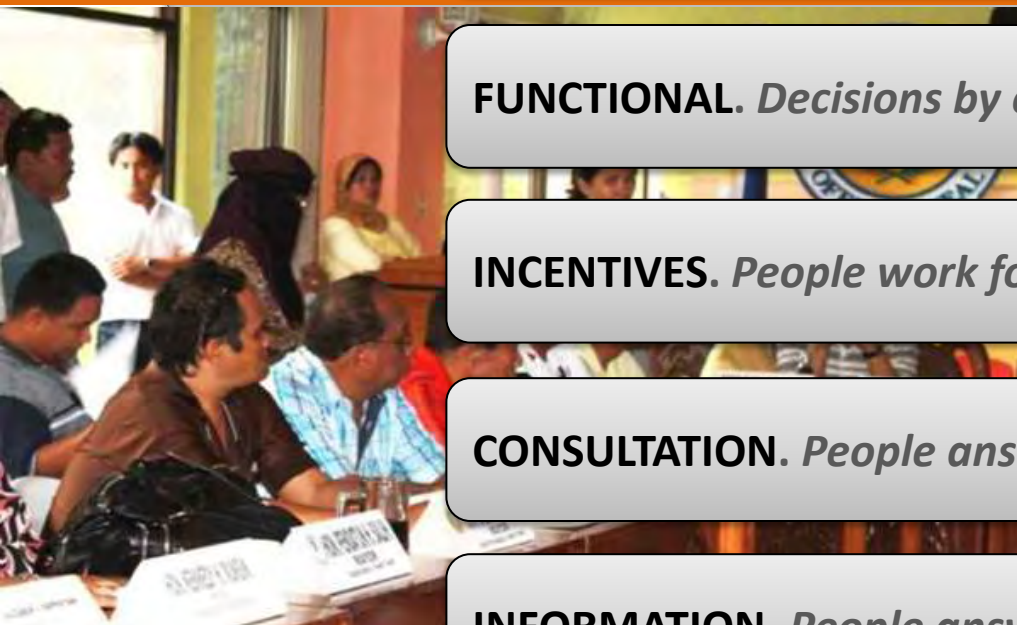
FUNCTIONAL. *Decisions by outsiders, groups form to meet objectives*

INCENTIVES. *People work for cash, food, etc.*

CONSULTATION. *People answer questions but outsiders define design*

INFORMATION. *People answer survey questions, but no follow up*

PASSIVE. *People are told what will happen*



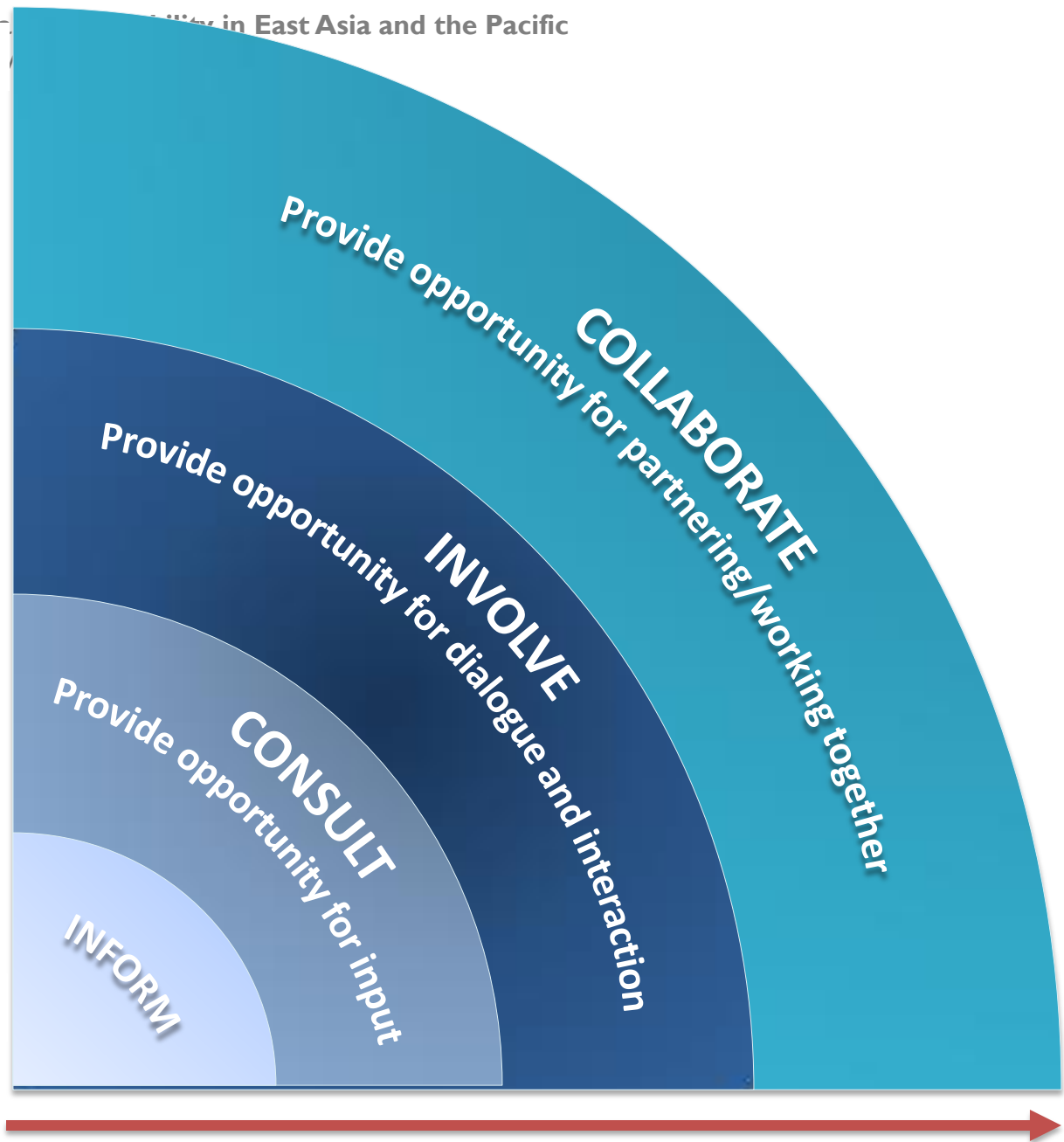


High

Opportunity
for Input into
the Process

Low

None



Level of Public Participation



GOOD GOVERNANCE

A way of decision-making and implementation that aims to achieve desirable and beneficial results for both those who govern and are being governed

A GOOD GOVERNANCE FRAMEWORK



TRANSPARENCY **A**CCOUNTABILITY **P**ARTICIPATION

**ETHICAL
LEADERSHIP
PRACTICE**

**COMPETENT,
RESULTS-ORIENTED
BUREAUCRACY**

EFFICIENT



EFFECTIVE

**DELIVERY OF
SERVICES
(WITH RESULTS)**

PROTECTION OF
RIGHTS



**G O A L
I N C L U S I V E
G R O W T H
A N D
D E V E L O P M E N T**

PROMOTION OF
COMMUNITY WELFARE

TRANSFERABLE & **S**USTAINABLE

RESULTS

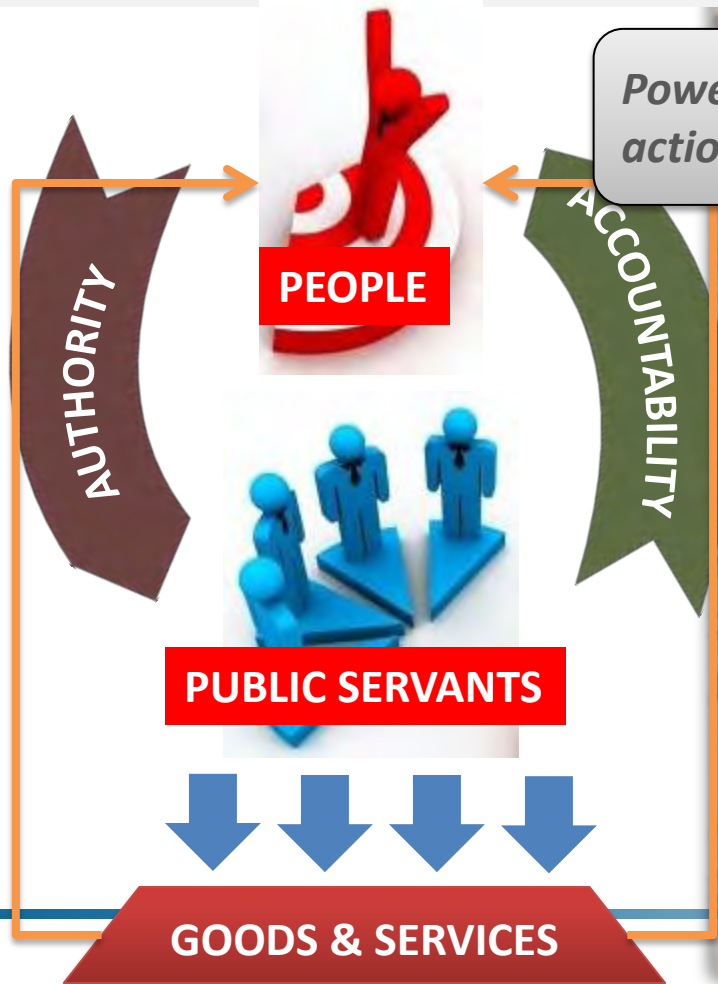
For Long-Term Impact



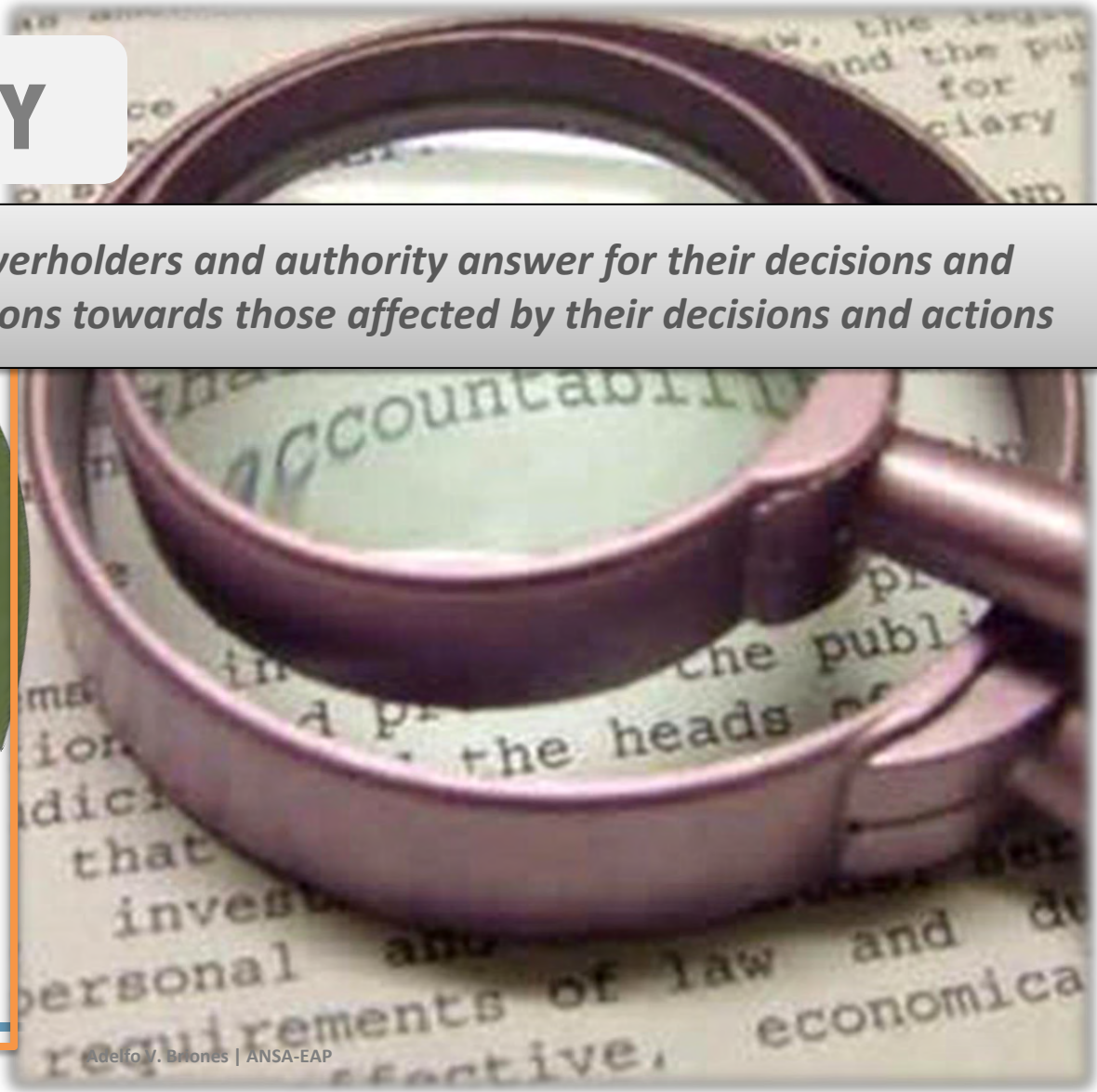
SOCIAL ACCOUNTABILITY: AN APPROACH TO GOOD GOVERNANCE



ACCOUNTABILITY

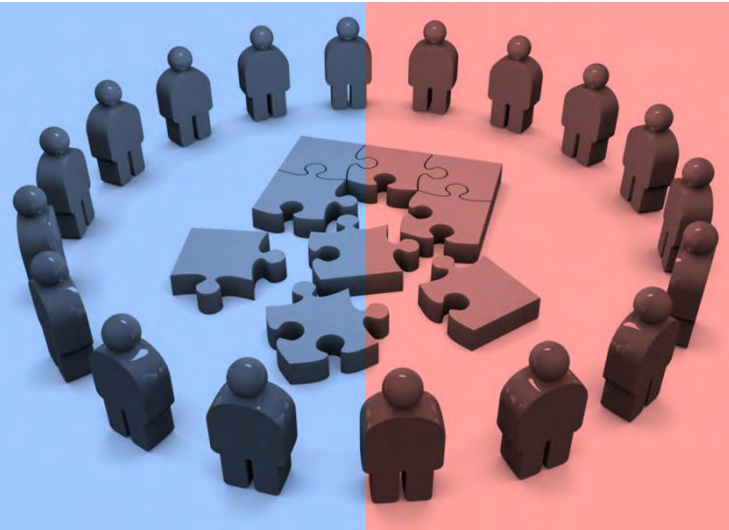


Powerholders and authority answer for their decisions and actions towards those affected by their decisions and actions





SOCIAL ACCOUNTABILITY



Constructive engagement between citizens and government in monitoring government's use of public resources to improve service delivery, protect rights, and promote community welfare.



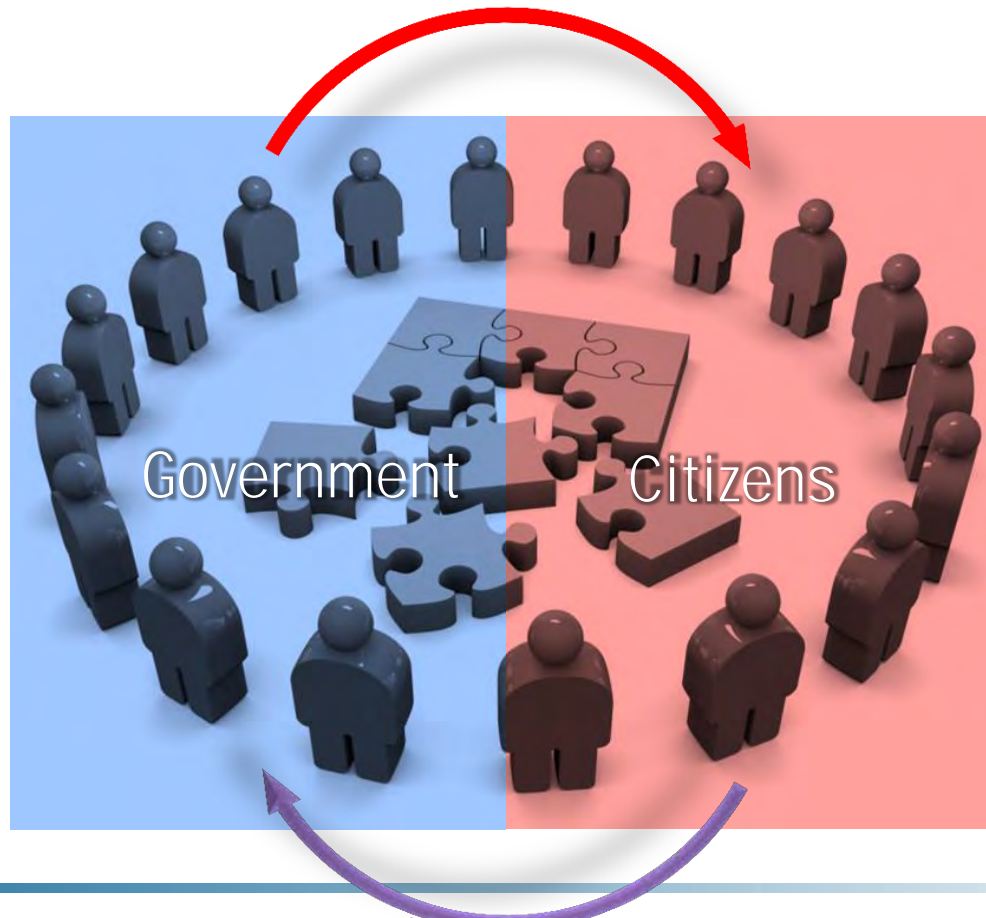
Play video:

Tales, Tools, Techniques



SOCIAL ACCOUNTABILITY

(Key Drivers/Actors)





$$\text{SAc} \rightarrow (\text{CE} \times \text{CM})^a$$

formula for...

SAc = Social Accountability

CE = Constructive Engagement

CM = Citizen Monitoring

^a = Assertiveness



CE CONSTRUCTIVE ENGAGEMENT



D + Ps

[DIALOGUE
PROBLEM-SOLVING]

COMMUNICATE

- Listening
- Feedback-giving and receiving
- Information sharing

INVOLVE PEOPLE

- In planning
- In doing
- In checking & monitoring

BUILD RELATIONSHIPS

- Improve
- Correct
- Make amends
- Recognize
- Reward
- Celebrate

TRUST-BUILDING



CM

CITIZEN MONITORING



Dg+Ds

DATA GATHERING

DATA USE

- Participatory public policy-making
- Participatory planning
- Participatory budgeting
- Budget monitoring
- Expenditure tracking
- Procurement monitoring
- Participatory performance monitoring

ACCESS TO INFORMATION
TRANSPARENCY



As a G-Watch SAc Localization Project, *Subay Kahimsog* ensures that the LGU of Dumaguete City provides the right type and quality drugs and medicines to barangay health stations. This is done through active citizen participation and monitoring.



*Play video:
Subay Kahimsog*



SAc → **(CE x CM)^a**

ASSERTIVENESS

AT THE INDIVIDUAL LEVEL

- Confidently stating an opinion or idea
- Claiming or establishing a right
- Behaving in a way that expresses your confidence and empowerment, and earning you respect as you show respect to all

AT THE ORGANIZATIONAL LEVEL

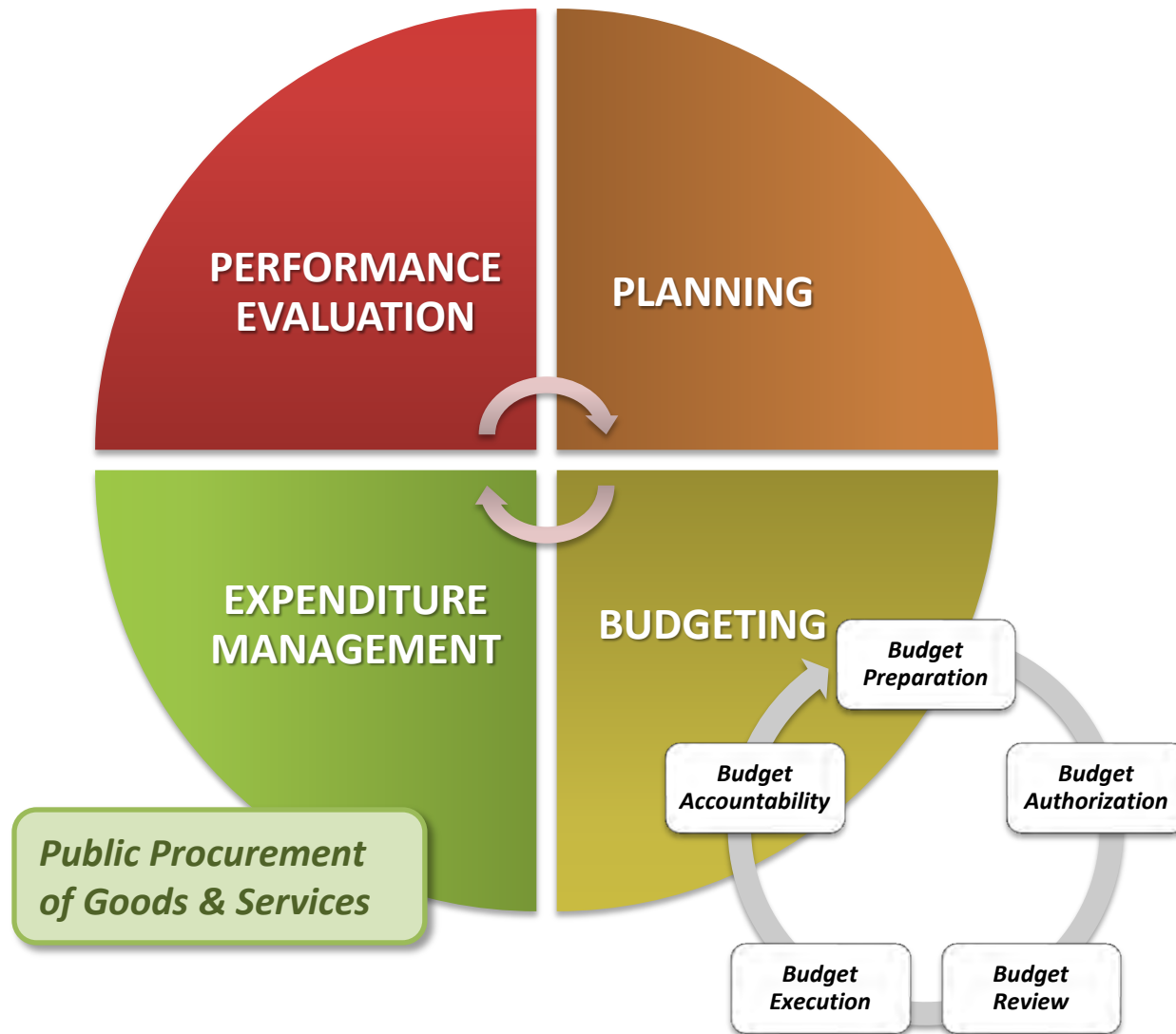
- Assertiveness is enhanced when citizen groups are organized
- People are “bolder” and feel they have more power when they have the numbers
- Powerholders tend to have more respect when people are organized





PUBLIC FINANCE MANAGEMENT (PFM) CYCLE

(Where governance decision-making and social accountability happens...)





THE ENABLING CONDITIONS OF SOCIAL ACCOUNTABILITY

(Also called “The Four Pillars of Social Accountability”)





Affiliated Network for Social Accountability
... connecting citizens to improve governance

To learn more about SOCIAL
ACCOUNTABILITY, visit our
websites:

www.ansa-eap.net

www.i-kwenta.org

(Citizen Participatory Audit)

www.i-monitor.org

(Procurement Monitoring)

www.checkmyschool.org

(Public Education)

