good governance: Social Accountability and the Environment

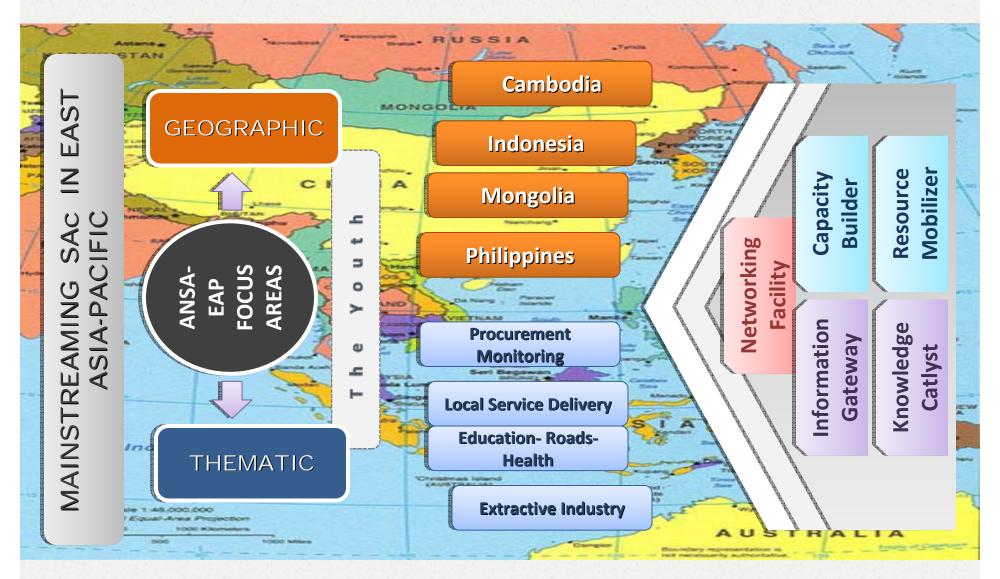
# Social Accountability and People Empowerment

5 November 2010 Iloilo Grand Hotel





... connecting citizens to improve governance







... connecting citizens to improve governance

#### ANSA EAP'S GOAL

To help improve the demand side of good governance by mainstreaming the SAc approach in East Asia and the Pacific















. . . connecting citizens to improve governance

#### RANSPARENC Accountable Consensus CCOUNTA Building oriented Transparent GOOD GOVERNANCE Responsive Follows the rule of law ARTICIPAT IET Qui Nund Equitable and inclusive



# RANSPARENCY

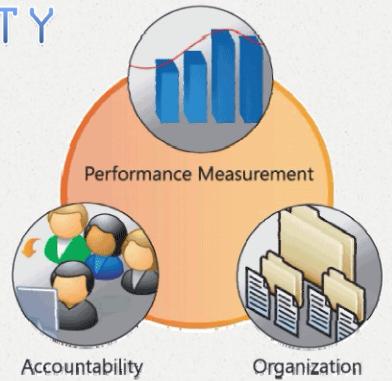
- Ensuring that decision-making and public project implementation follow set rules
- Information is freely available, adequate, relevant, easily understandable





# ACCOUNTABILITY

- Making power holders answerable to those who will be affected by their decisions and actions
- Ensuring that they are responsive to the needs of citizens from whom their power is derived







... connecting citizens to improve governance

# ARTICIPATION

- Builds on and strengthens citizens' rights to freely associate, capacitate themselves, and express their interests and views
- Involves citizens in decision-making and in efforts to improve their conditions







... connecting citizens to improve governance

Better delivery of public services

Improved people's welfare

Enhanced protection of rights

#### Good governance

- Transparency
- Accountability
  - Participation



#### **Empowerment**

- Raising awareness about rights
  - Strengthening citizens' voice
- Building people's capacities to shape their own development





Social accountability

#### **Budget and performance Revenue-tracking by EICG** monitoring by EICG **National government** Other public funds for Tax department the environment and community services Taxes remitted to national government: Taxes paid to regency: Undetermined amount Rp 220 million/year - Formal - Informal **Community-managed forestry Government allocation for:** projects and enterprises **Regency government** • Forest rehabilitation • Environmental protection Forestry department Public services **Existing:** Cooperative department - Health South Konawe Regency, - Education Southeast Sulawesi - Women center - Etc. **Under development:** Taxes paid to village: Jogjakarta Rp 2.4 million/year Papua Aceh Village government

## Social Accountability

Organized and capable citizens engaging constructively with government to monitor its decisions and actions toward better delivery of public services, improvement of people's welfare, and protection of people's rights.















... connecting citizens to improve governance

# Constructive Engagement

Citizen groups and government

Evidence- or information-based

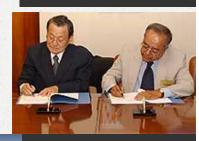
Results- or solutions-oriented

Sustained and sustainable engagement





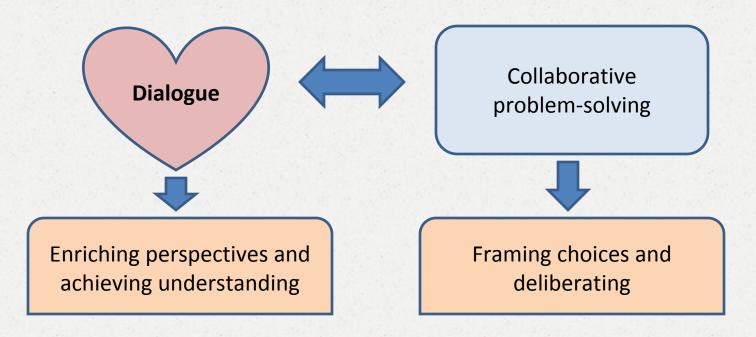






... connecting citizens to improve governance

### Creating A Culture of constructive engagement





... connecting citizens to improve governance

# Creating culture of constructive engagement and dialogue

#### Skills and tools:

- Inquiry and analysis
- Building trust and empathy
- Framing messages
- Effective communication
- Interest-based negotiation
- Consensus building







... connecting citizens to improve governance

## SAc: Monitoring the PFM



**DEVELOPMENT PLANNING** 



**Public Finance Management Cycle** 



**BUDGET FORMULATION** 



**EXPENDITURE MANAGEMENT** 



# Participatory Planning



#### POLICY ANALYSIS AND ADVOCACY

PEOPLE'S COUNCIL



# **Budget Monitoring**



### **BUDGET FORUM**

### ALTERNATIVE BUDGET ANALYSIS





. . connecting citizens to improve governance

# Participatory Expenditure Tracking



# PUBLIC EXPENDITURE TRACKING SURVEY

# PROCUREMENT MONITORING



## Participatory Performance



## CITIZEN REPORT CARDS

SOCIAL AUDIT





... connecting citizens to improve governance

#### **Enabling environment for SAc: The Four Pillars**

Are there spaces, structures, systems for citizen engagement? Are there available Responsive information? How government useful are these information? Are these information SA Access to Cultural accessible/open to information appropriateness **ENGAGE** What social and citizens' groups? cultural factors facilitate or Organized and capable citizens hinder SAc? groups Are there organized citizens who are capable of articulation and negotiation?

Indonesia • Philippines •





... connecting citizens to improve governance

# Salamat po