

Affiliated Network for Social Accountability
in East Asia and the Pacific

... connecting citizens to improve governance

good governance: Social Accountability and the
Environment

Social Accountability and People Empowerment

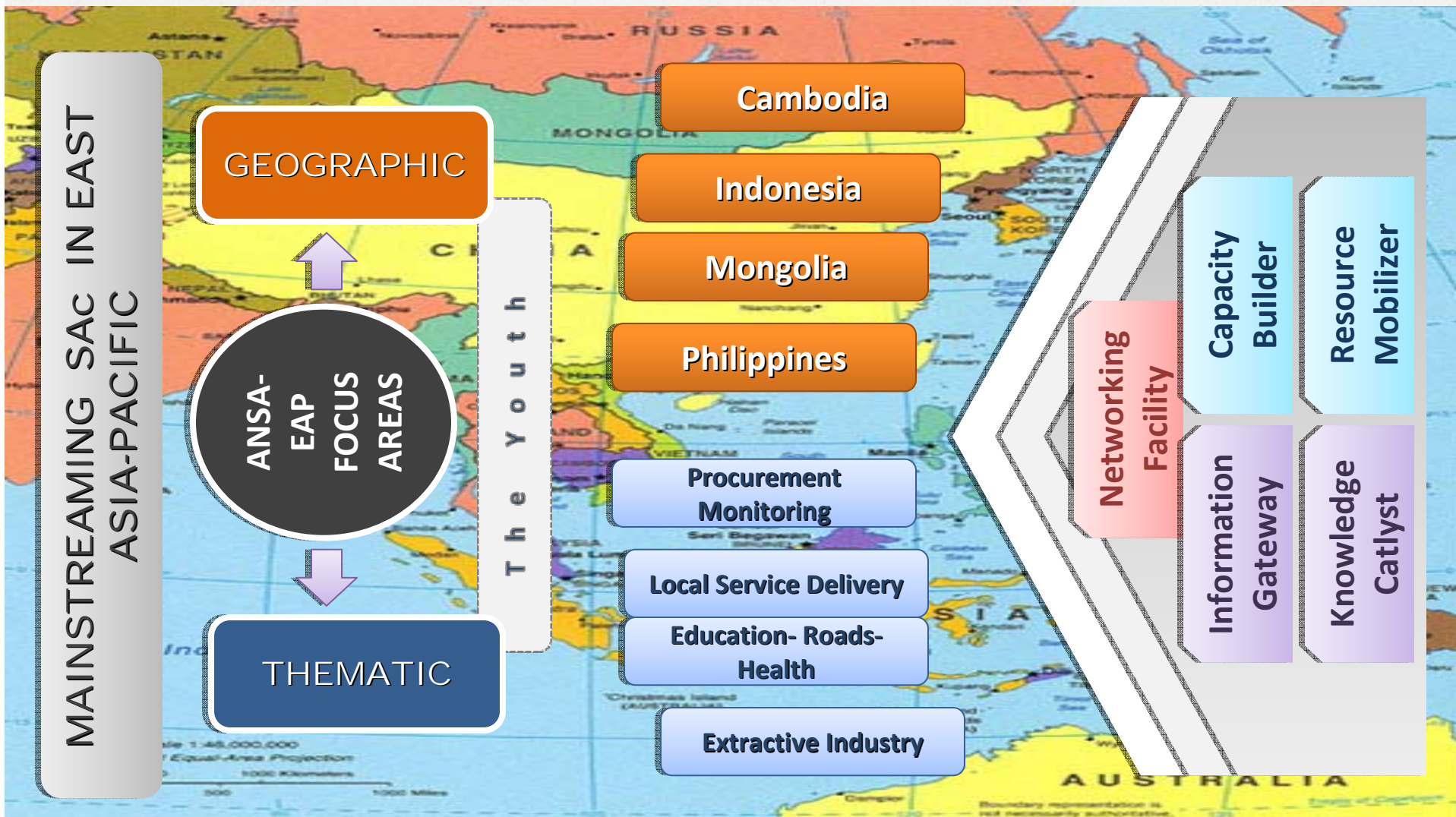
5 November 2010

Iloilo Grand Hotel



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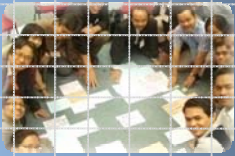
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ANSA EAP'S GOAL

To help improve the demand side of good governance by
mainstreaming the SAc approach in East Asia and the Pacific



Cambodia ● Indonesia ● Philippines ● Mongolia



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T R A N S P A R E N C Y

A C C O U N T A B I L I T Y

P A R T I C I P A T I O N





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T RANSPARENCY

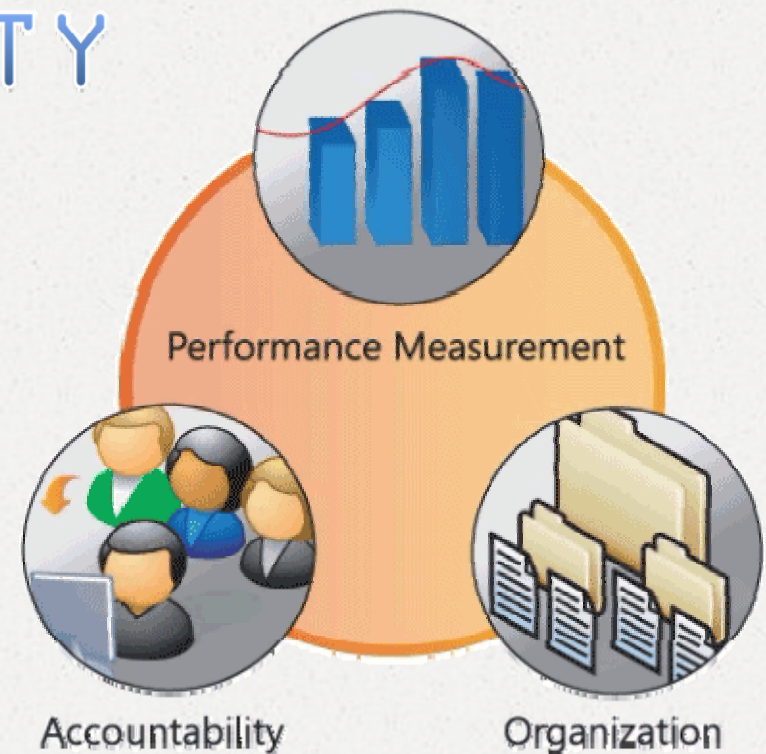
- Ensuring that decision-making and public project implementation follow set rules
- Information is freely available, adequate, relevant, easily understandable





ACCOUNTABILITY

- Making power holders answerable to those who will be affected by their decisions and actions
- Ensuring that they are responsive to the needs of citizens from whom their power is derived





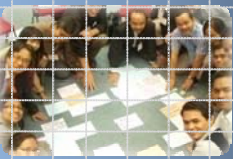
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PARTICIPATION

- Builds on and strengthens citizens' rights to freely associate, capacitate themselves, and express their interests and views
- Involves citizens in decision-making and in efforts to improve their conditions





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Better delivery of
public services

Improved
people's welfare

Enhanced
protection of rights

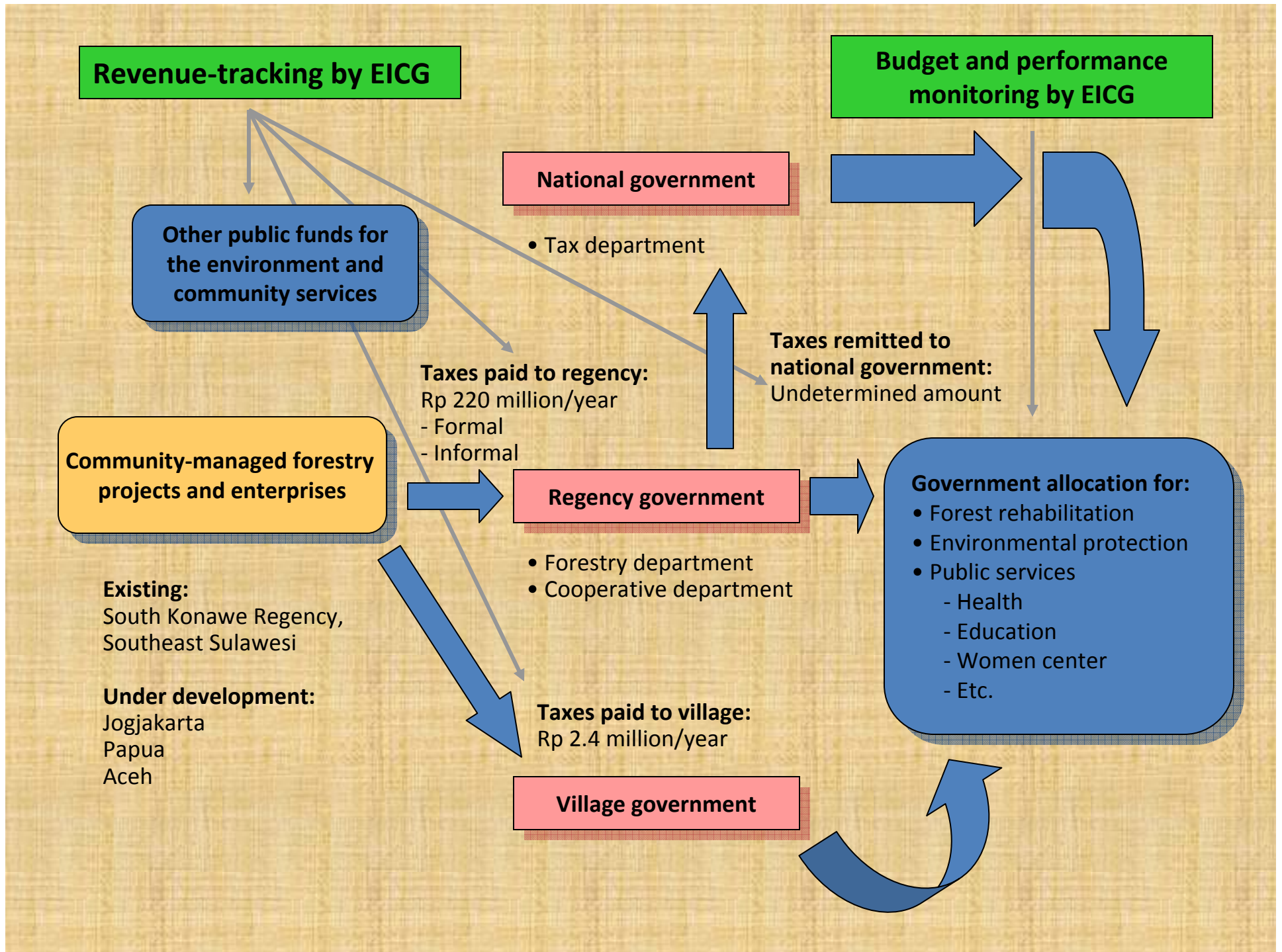
Good governance

- Transparency
- Accountability
- Participation

Empowerment

- Raising awareness about rights
- Strengthening citizens' voice
- Building people's capacities to shape their own development

Social accountability





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Social Accountability

Organized and capable citizens engaging constructively with government to monitor its decisions and actions toward better delivery of public services, improvement of people's welfare, and protection of people's rights.





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Constructive Engagement

Citizen groups and government

Evidence- or information-based

Results- or solutions-oriented

Sustained and sustainable
engagement

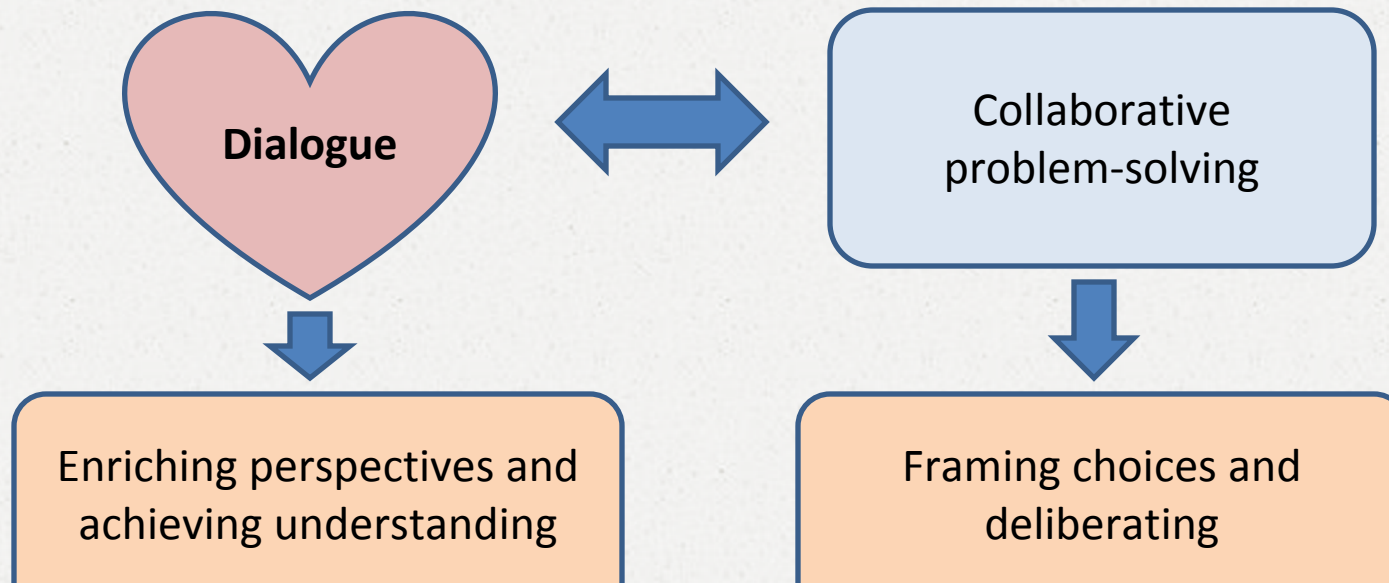


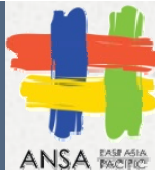
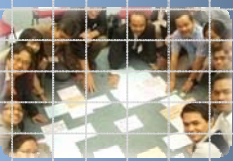


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Creating A Culture of constructive engagement





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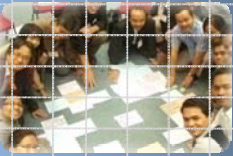
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Creating culture of constructive engagement and dialogue

Skills and tools:

- Inquiry and analysis
- Building trust and empathy
- Framing messages
- Effective communication
- Interest-based negotiation
- Consensus building

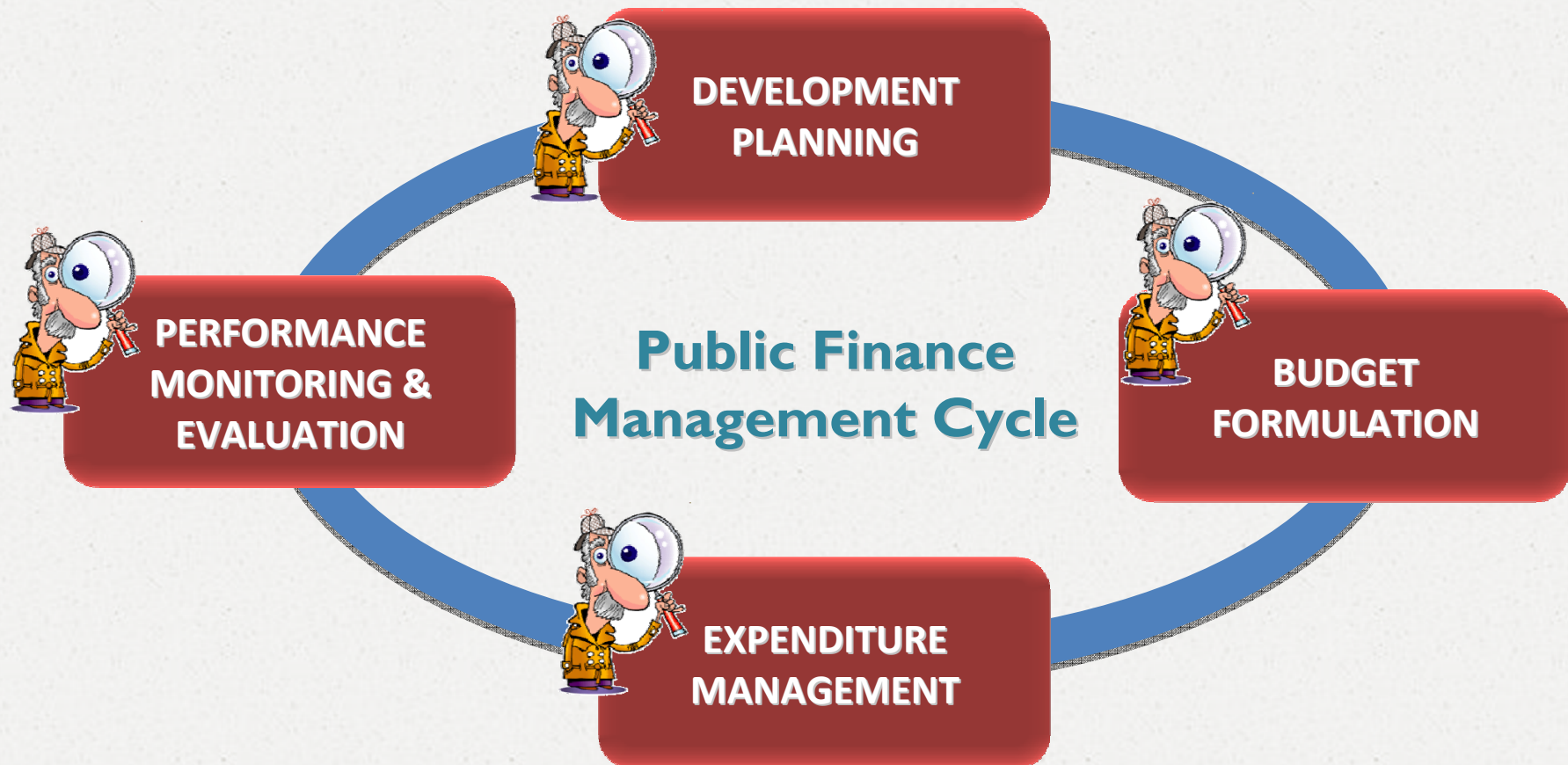


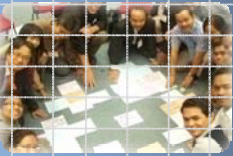


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SAc: Monitoring the PFM





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Participatory Planning

**POLICY ANALYSIS
AND ADVOCACY**

PEOPLE'S COUNCIL





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Budget Monitoring



BUDGET FORUM

**ALTERNATIVE
BUDGET ANALYSIS**



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Participatory Expenditure Tracking



**PUBLIC EXPENDITURE
TRACKING SURVEY**

**PROCUREMENT
MONITORING**



Cambodia ● Indonesia ● Philippines ● Mongolia



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Participatory Performance



CITIZEN REPORT
CARDS

SOCIAL AUDIT



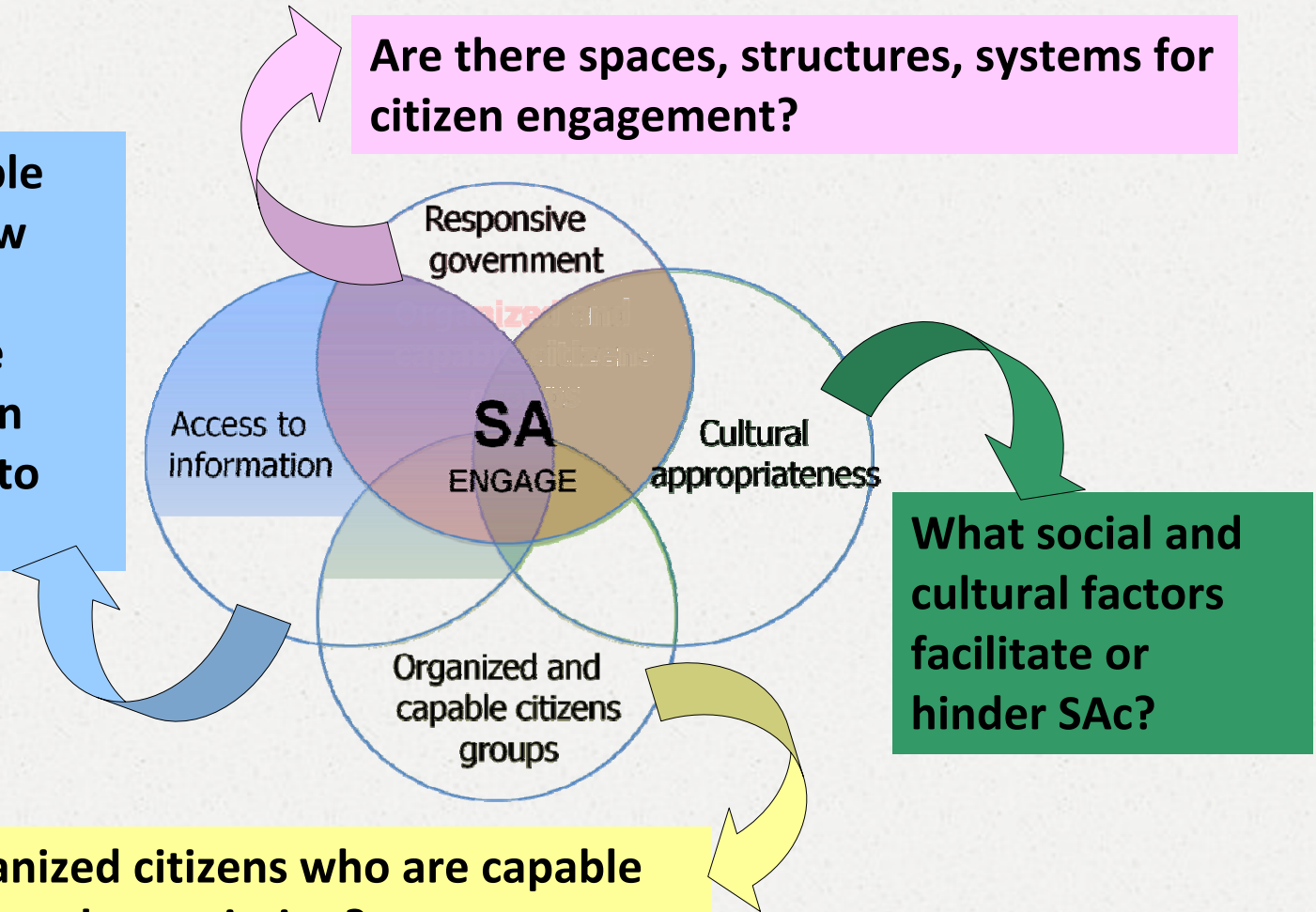
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Enabling environment for SAc: **The Four Pillars**

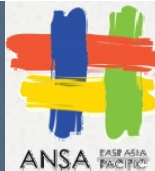
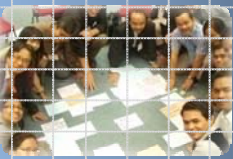
Are there available information? How useful are these information? Are these information accessible/open to citizens' groups?

Are there spaces, structures, systems for citizen engagement?



What social and cultural factors facilitate or hinder SAc?

Are there organized citizens who are capable of articulation and negotiation?



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Salamat po