

Affiliated Network for Social Accountability  
in East Asia and the Pacific

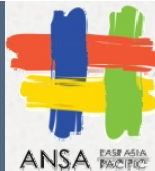
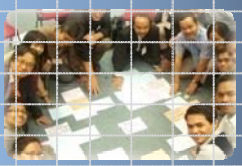
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# SOCIAL ACCOUNTABILITY

## AN INTRODUCTION





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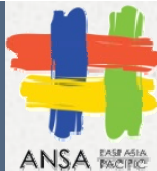
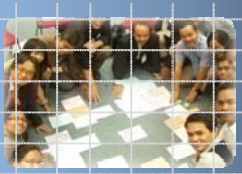
# T R A N S P A R E N C Y

# A C C O U N T A B I L I T Y

# P A R T I C I P A T I O N







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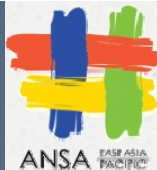
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# T R A N S P A R E N C Y

- Decision-making and enforcement follow set rules and regulations
- Information is freely available for those who will be affected by decisions
- Information is adequate, relevant, easily understandable





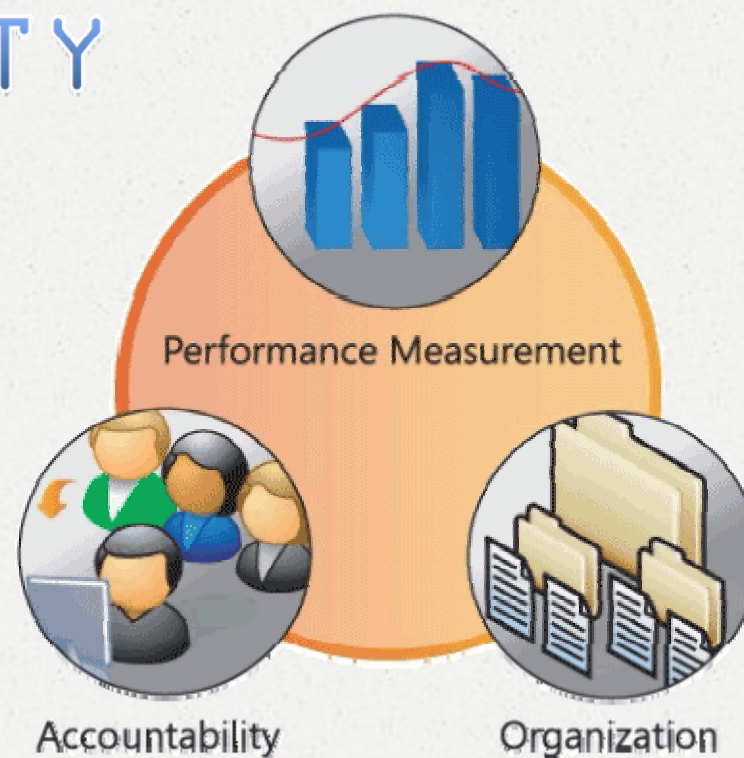
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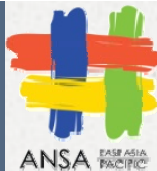
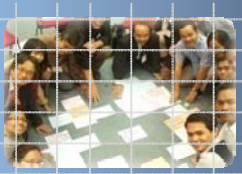
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# ACCOUNTABILITY

- Those in power are answerable to those who will be affected by the former's decisions and actions
- They are responsive to the needs of the citizens from whom their power is derived





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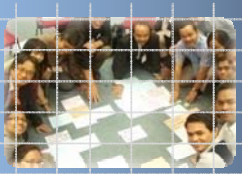


# PARTICIPATION

- Involvement of citizens in decision-making and in efforts to improve their conditions
- Citizens are free to associate, capacitate themselves, and express their interests and views







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# Social Accountability

Organized and capable citizens engaging constructively with government to monitor its decisions and actions toward better delivery of public services, improvement of people's welfare, and protection of people's rights.





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# Constructive Engagement

Citizen groups and government

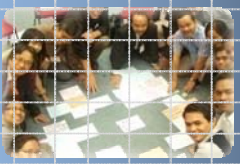
Evidence- or information-based

Results- or solutions-oriented

Sustained and sustainable  
engagement





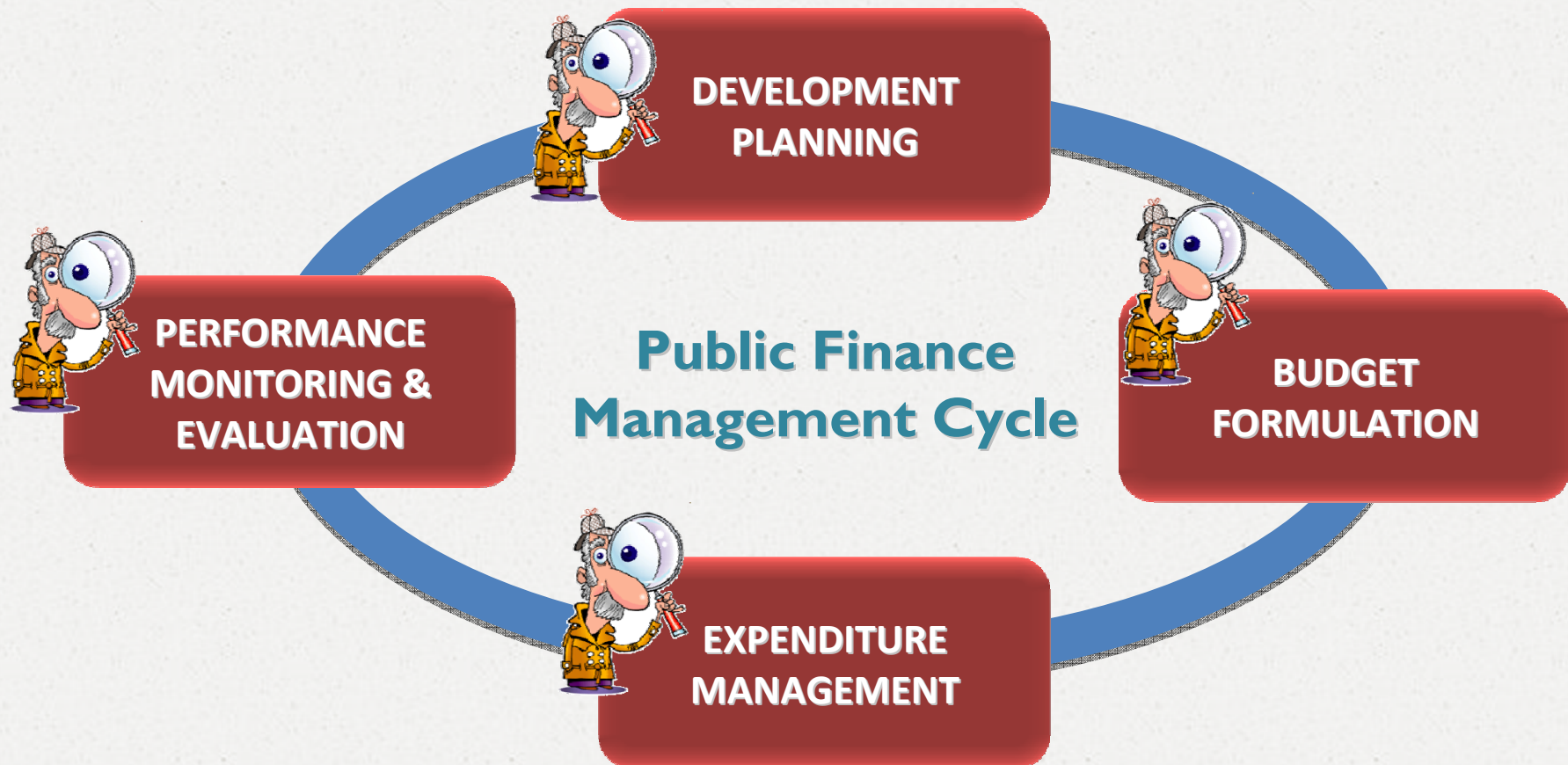


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# SAc: Monitoring the PFM







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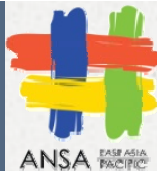
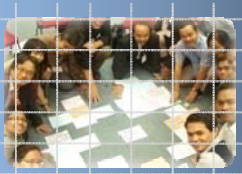


# Participatory Planning

## NAGA CITY PEOPLE'S COUNCIL

- Empowerment ordinance of 1995 which institutionalized NCPC
- Vote and participate in deliberations on design, implementation and evaluation of projects and programs
- Outputs: Naga City River Watershed Plan, Naga City Waste Management Plan, City Health Development Plan





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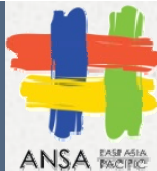
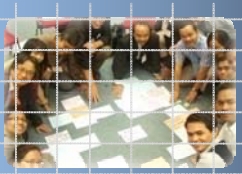
# Budget Monitoring

## NGO FORUM, CAMBODIA

- Performed monitoring and analysis of the national budget from 2004 to 2006
- Key findings: Share of budget items for “pro-poor” programs and services have decreased; national budget is not aligned with development plan; limited information on actual spending by ministries
- Outputs: Established working relations with government officials, promoted awareness of national budget process







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# Participatory Expenditure Tracking

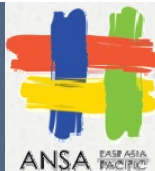
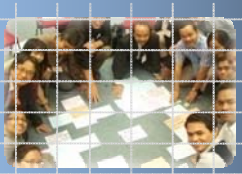
## CONCERNED CITIZENS OF ABRA FOR GOOD GOVERNANCE (PHIL)

- **CCAGG** works out a plan with the concerned government agency to monitor spending on and implementation of infrastructure project
- **CCAGG** organizes monitoring teams from the beneficiaries of proposed project and trains them in field-based monitoring work
- **Organization** unearthed several anomalies in implementation of infrastructure projects



Cambodia

● infrastructure projects



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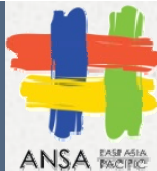
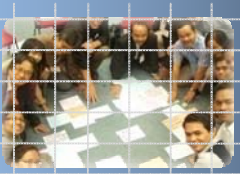
# Participatory Performance

## BANDUNG INSTITUTE OF GOVERNANCE STUDIES (BIGS)

- **Conducted surveys, seminars, FGDs with urban poor to measure effectiveness and gender-responsiveness of government's housing policy. BIGS also documented slum conditions by taking photos and videos of these areas.**
- **Key findings/results: Local government's budget and housing policy did not effectively address urban poor problem; networking with local government and other stakeholders to address urban poor problem.**







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For Social Accountability to be effective, it requires **enabling conditions**, also called the **Four Pillars of Social Accountability**.