



Partnership for Social Accountability Network - Mongolia

Social Accountability Learning-in-Action Program

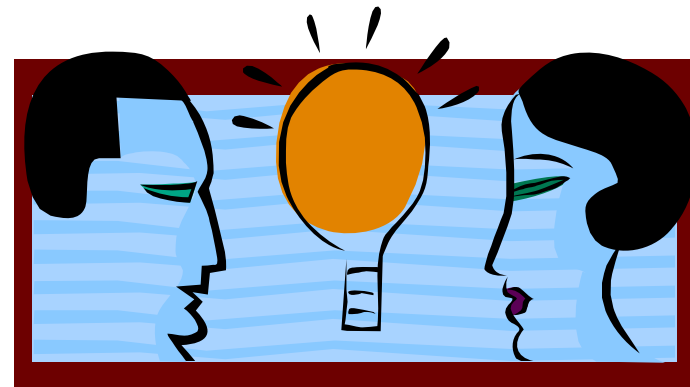


Social accountability

16 November 2010

UB Hotel, Mongolia

Learning agenda



- Appreciation of current social accountability practice
- Shared understanding of social accountability
- Identified actions for improving social accountability



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Session flow

- INPUT: Social accountability mapping (30 minutes)
- PLENARY DISCUSSION: Leveling off on SAc (30 minutes)
- OPEN SPACE: Improving SAc in Mongolia (2 hours)
- SUMMARY of discussion (15 minutes)



Open space activity: Improving our social accountability practice in Mongolia

Open space principles

■ Marketplace

Organized chaos

Exchange of information

Place for learning



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Open space activity: Improving our social accountability practice in Mongolia

Open space principles

- Law of two feet

Use your two feet – move around

Take responsibility for your learning



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Open space activity: Improving our social accountability practice in Mongolia

Open space principles

■ Four paths

Whoever comes is the right person

Whatever happens is the only thing
that could have

Whenever it starts is the right time

Whenever it's over, it's over



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Open space activity: Improving our social accountability practice in Mongolia

Open space principles

■ Passion

Something that hits your guts

You are compelled to do it

You feel responsible for it



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What will I do in this coming 12 months to improve social accountability practice in my area of work?



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- Write your answer on an idea card. Maximum of 3 lines per card. Write in large, bold letters. Then tape your idea card on your chest.
- Stand up, go around the room, and read each other's idea card.
- If you see an idea card(s) that you think is similar to what you have, group together. Choose a “champion” in your group. Look for a place where you can converse and deepen your insights. Be sure everybody in the group participates.
- Write on an easel sheet the highlights of your conversation. Then report to the big group.



The Context

A growing consensus...

Good governance – transparent, accountable, participatory, effective – cannot be achieved by governments alone.

Good governance requires strong, effective government AND the active participation of citizens and civil society organizations.



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SOCIAL ACCOUNTABILITY

Organized and capable citizens engaging constructively with government to monitor its decisions and actions toward better delivery of public services, improvement of people's welfare, and protection of people's rights.



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Constructive Engagement: What It Is

Citizen groups and government

Evidence- or information-based

Results- or solutions-oriented

Sustained and sustainable engagement

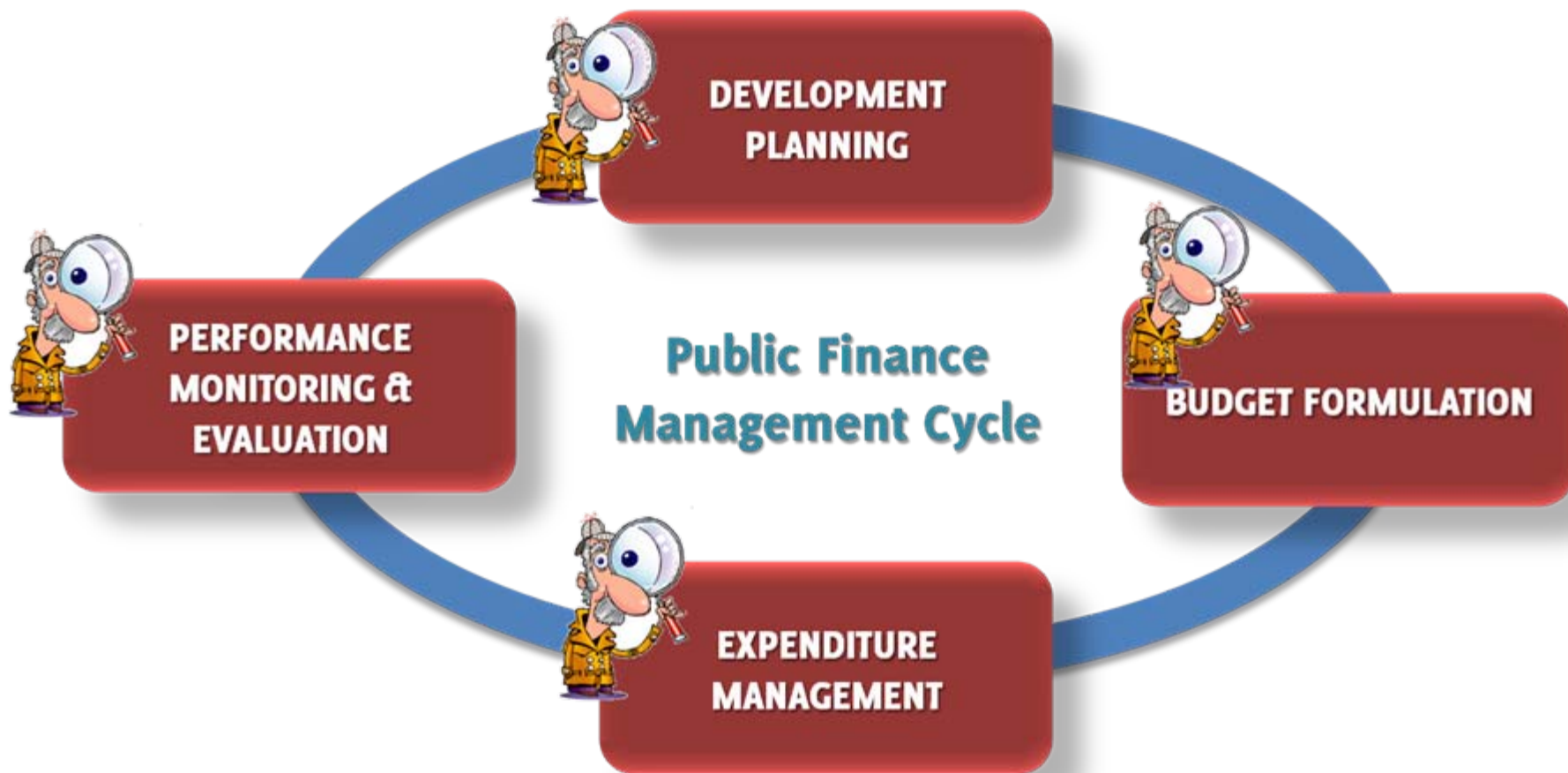


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SAC: MONITORING THE PFM



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PARTICIPATORY PLANNING

POLICY ANALYSIS AND ADVOCACY

PEOPLE'S COUNCIL



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BUDGET MONITORING



BUDGET FORUM



BUDGET ANALYSIS



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PARTICIPATORY EXPENDITURE TRACKING



**PUBLIC EXPENDITURE
TRACKING SURVEY**

PROCUREMENT MONITORING



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PARTICIPATORY PERFORMANCE MONITORING

CITIZEN REPORT CARDS

SOCIAL AUDIT

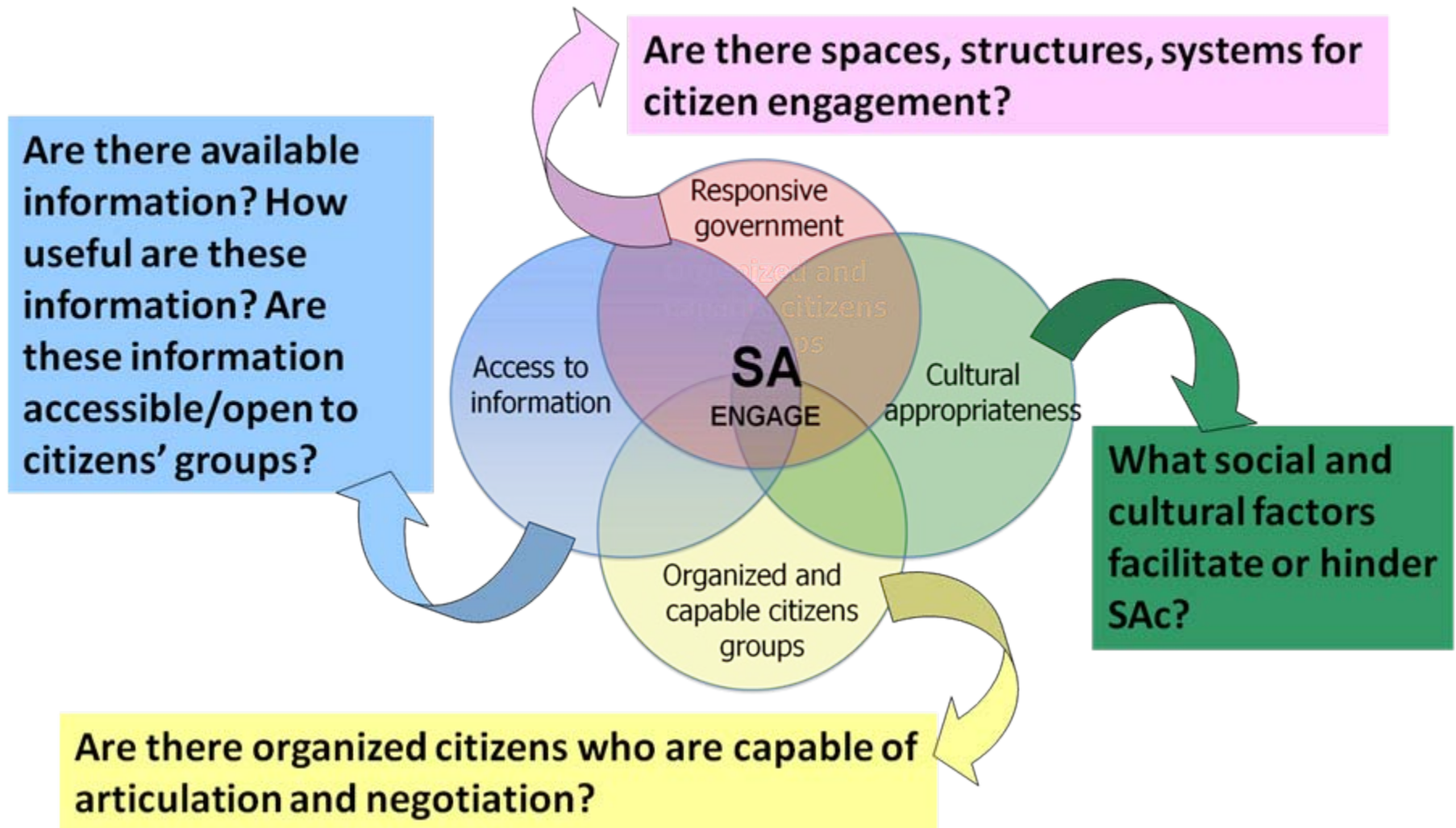


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Enabling environment for SAc: **The Four Pillars**



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Possible benefits and risks from SAc:

Benefits:

- Improved governance
- Poverty reduction
- Enhanced voice and empowerment
- Enhanced transparency
- Reduced corruption
- Strengthened social capital
- Strengthened reform agenda for public sector

Risks:

- Raised citizen expectations
- Lack of sustainability or institutionalization
- Mechanisms may not immediately result in service improvement
- Citizen involvement may be superficial
- May involve a small group of “well-behaved” NGOs and people’s organizations

