

Civil Society Funds Workshop
26 March 2009 ▪ Phnom Penh, Cambodia

G-WATCH & CITIZENS' ACTION

PHILIPPINE EXPERIENCE IN PUBLIC EXPENDITURE-TRACKING

Dondon Parafina
ANSA East Asia Pacific



Ateneo School of Government

the G-Watch idea:

ordinary citizens can help the government prevent corruption

G-Watch is a **social accountability** initiative of the Ateneo School of Government.

Social accountability are **actions taken by citizen groups** to hold public officials, politicians and service providers to account for their **conduct and performance** in terms of delivering services, improving people's welfare and protecting people's rights.



the G-Watch idea:

ordinary citizens can help the government prevent corruption

It tracks public expenditure and monitors government program implementation.

It has monitored textbook delivery, school building construction, drug procurement and public works projects, and disaster relief goods.

It started in year 2000.



context

CORRUPTION is a serious problem--it retards economic growth and weakens democratic institutions

PREVENTIVE APPROACH:

preventing corruption through systems check and citizens' monitoring





guideposts

- tool and method must be simple and easy to use
- there must be consultation with agency on monitoring and its results
- systems reform, not witch-hunting



MOA

**Plan tracking
activities**

**Review systems
and processes**

**Access official
documents**

**Process and
analyze data**

**Problem-solving
with government**

**Public
presentation**

**Transfer tools to
communities**

Procedure

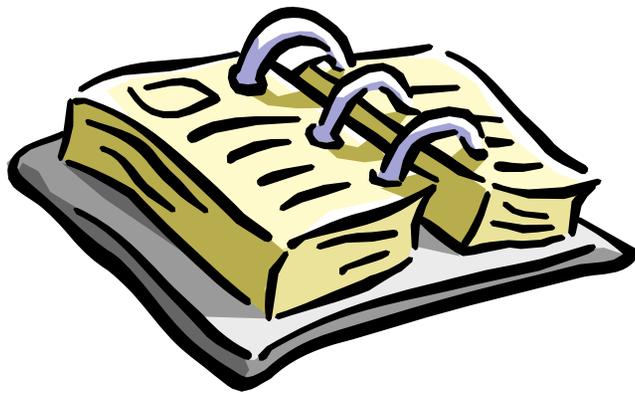


Monitoring Tool

Project	Planned/ Normative	Actual	Variance	Cause of Variance	G-Watch Assessment	Agency Assessment
Time						
Cost						
Quantity						
Quality						
Process						



SAMPLE RESULTS OF TOOL APPLICATION



Drug Procurement
Public Works Projects
School Building Projects
Textbook Delivery



Region XI

Region III

No. 7171

PURCHASE ORDER

Metro Manila

Feb. 26, 2001

Sir:

Within 7 working days upon receipt of this Order, please furnish this Office the following articles below as per quotation submitted by you dated _____ in the Office of the Supply Section.

DELIVER TO: REGIONAL HOSPITAL
San Fernando, Pangasinana

QTY	UNIT	DESCRIPTION	UNIT	TOTAL
1000	caps.	Epinexrine 1 mg./ml. amp.	P 11.78/amp.	P 11,780.00
500	vls.	Cefurixime 750 mg./vl.	63.00/vl.	31,500.00
500	vls.	Dexamethasone 8 mg./vl.	17.74/vl.	8,870.00
500	caps.	Chlofenac Sodium 75 mg./cap.	18.89/amp.	9,445.00
500	caps.	Clasepan 5 mg./ml. 2 ml./amp.	18.87/amp.	9,435.00
20	bots.	Halothane 450 mg./bot. Inhalation	1,287.00/bot.	25,740.00
500	caps.	Hydralazine 20 mg./amp.	49.00/amp.	24,500.00
500	caps.	Metoclopramide HCl 20 mg./amp.	13.00/amp.	6,500.00
2000	caps.	Oxytocin Maleate 10 IU amp.	9.88/amp.	19,760.00
*****Nothing Follows*****				217,530.00

Direct Purchase thru Exclusive Distributorship

010219

Exclusive Distributorship Feb 2001

Please deliver to _____ CENTER - Proper & Supply Section within _____ working days upon receipt of order following article specified below. FAILURE WOULD MEAN AUTOMATIC CANCELLATION OF UNDELIVERED ITEMS IN ADDITION TO THE TERMS AT THE BACK THEREOF (Important: Please read terms and condition at the back hereon)

ITEM NO	ARTICLE	QTY	UNIT	UNIT PRICE	TOTAL
1.	Methylergometrine hydrogens sal. 125ug tab x 100's	10	box	4670.00	46,700.00
2.	Methylergometrine hydrogens sal. 200ug/ml amp. x 100's	7	box	14,642.00	102,494.00
3.	Oxytocin synthetic 10iu/ml amp. x 100's	17	box	11,831.00	201,011.00

Oxytocin synthetic 10i.u./ml amp 100' : 11,831.00/box

Oxytocin maleate 10 i.u. amp 9.88/amp
988.00/box

Public Bidding - Jan. to June 2001

Public Bidding Jan-Jun 2001

RECOMMENDING APPROVAL
FUNDS CERTIFIED AVAILABLE
PROPER CHARGES AND ROLL NO.

1. Immediately upon receipt of this Purchase Order, the contractor shall deliver to the contractor the amount of the purchase order and hold myself bound by the terms, conditions and stipulation of the contract within 15 days this P.O. will be cancelled w/o prior notice to supplier. If 1% of the amount undelivered per day of delay will be imposed on the contractor.

Drug Price Discrepancy: 1,031%

Accepted this Purchase Order this _____ day of _____, 1996

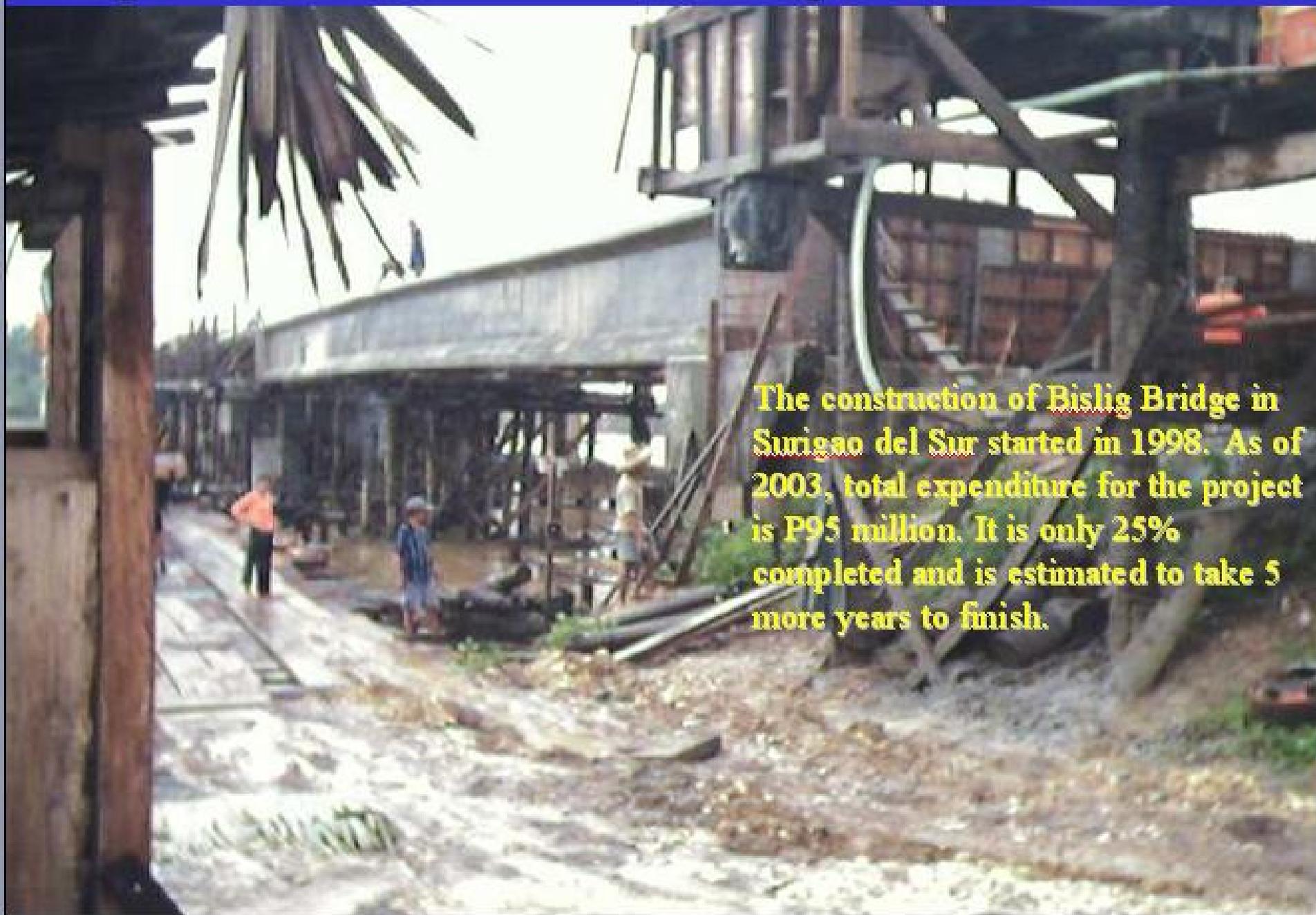
APPROVED: _____
Chief of Hospital III
FUNDS AVAILABLE P 147,530.00
Chargeable to _____
Accountant

01 MAR 2001

Suppliers Signature: _____
2/15/01

Supply Officer
Accountant

Bislig case: When will we see the bridge finished?

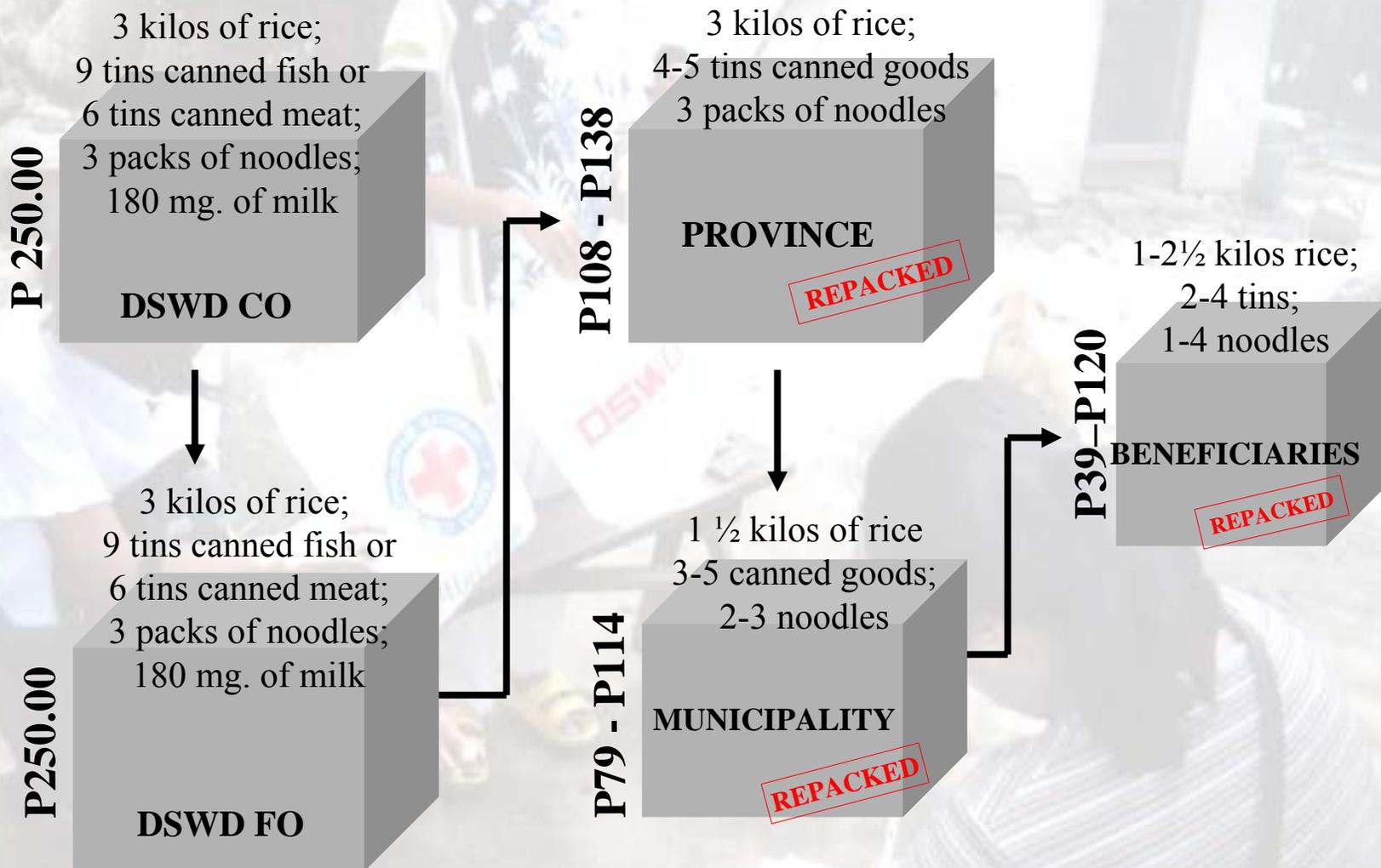


The construction of Bislig Bridge in Surigao del Sur started in 1998. As of 2003, total expenditure for the project is P95 million. It is only 25% completed and is estimated to take 5 more years to finish.

Abandoned School Building (2002) Albis Elementary School, Benguet



What happens to a re-packed food pack?



Textbook Delivery (2001)

- 40% could not be accounted for
- Suppliers delivered anytime anywhere
- Recipients were not notified about deliveries
- No feedback mechanism regarding schools' receipt of books
- Documents were not properly accomplished
- No effective sanctions for late deliveries



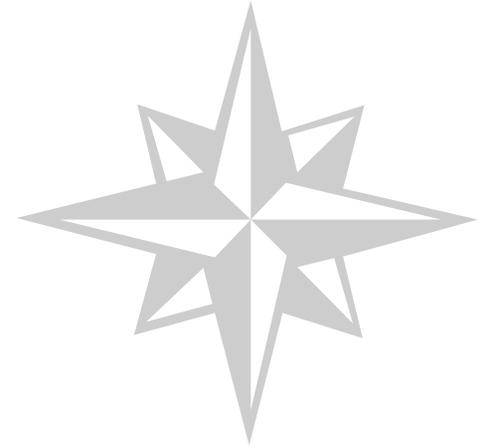
Textbook Distribution (2003)

- 21% were not distributed to difficult-to-reach elementary schools
- Distribution funds were not accessible



Agency actions and responses

- Health department passed memo to improve transparency of drug prices
- Public Works department agreed to co-implement *Bayanihang Eskwela*
- Education department launched *Textbook Count*



Textbook Count and Citizens' Action

- A program of the Department of Education in partnership with citizen organizations
- Aims to ensure that the right quantity and quality of textbooks are delivered to the right recipient at the right time
- Covers bidding, production, delivery and distribution stages
- From 2003 to 2005, 65 million textbooks amounting to P2.5B (US\$50M) were tracked in 4,844-7,499 delivery points



Why is it needed?

- To prevent corruption in textbook procurement
- To systematize deliveries nationwide
- To make suppliers more responsive to clients' need
- To establish benchmark for Education department performance
- To mobilize manpower for monitoring and inspection at less or no cost



Components & Goals

Bidding

Safeguard the integrity of the bidding process

Production

Ensure good textbook quality

Delivery

Help high schools and districts check the textbooks delivered to them

Distribution

Help districts distribute the textbooks to elementary schools



Bidding

Pre-Bid Conference

Preliminary discussion on content of bid document

Bid Submission and Opening

- Submission of eligibility, financial and technical requirements
- Pass/fail criteria for judging

Post-qualification and Award

- Evaluates capacity of eligible bidders
- Issuance of notice of award



Production: Warehouse Inspection

- For early detection and rectification of defects
- Inspection team consists of IMCS, BAC, End-users and citizen volunteer
- Inspection team cannot proceed without citizen volunteer



Consortium of Citizen Organizations for *Textbook Count*

Alliance of Concerned Teachers • Alliance of Volunteer Educators • Association of Ministers and Ministries in Nueva Ecija • **Ateneo School of Government** • Barug! Pilipino • **Boy Scouts of the Philippines** • Brotherhood of Destiny • Caucus of Development NGO Networks • Christian Convergence for Good Governance • Concerned Citizens of Abra for Good Government • Civil Society Network for Education Reforms • Fellowship of Christians in Government • Don Bosco Technical Institute Makati • **Girl Scouts of the Philippines** • Kapatiran Kaunlaran Foundation • Konsyensyang Pilipino • Naga City People's Council • **National Citizens Movement for Free Elections** • Negros Center for People Empowerment and Rural Development • Procurement Watch, Inc. • Rahma Qur'anic Center and Mosque Foundation • Social Watch Visayas • Student Catholic Action • Ten Outstanding Boy Scouts of the Philippines Association • Transparency and Accountability Network • UP Bannuar • UP Harong • UP Kamayo • Victory Campus Ministry • Volunteers for a Libertarian Society • YES Tejeros • Young Moro Professionals Network, Inc. • Youth Empowering Youth Forum



Materials for volunteers

Consortium of Civil Society Organizations

Alliance of Concerned Teachers • Alliance of Volunteer Educators • Association of Ministers and Ministries in Nueva Ecija • Ateneo School of Government • Barug! Pilipino • Boy Scouts of the Philippines • Brotherhood of Destiny • Caucus of Development NGO Networks • Christian Convergence for Good Governance • Concerned Citizens of Abra for Good Government • Civil Society Network for Education Reforms • Fellowship of Christians in Government • Girl Scouts of the Philippines • Kapatiran Kaunlaran Foundation • Konsensyang Pilipino • Naga City People's Council • National Citizens Movement for Free Elections • Negros Center for People Empowerment and Rural Development • Procurement Watch, Inc. • Rahma Qur'anic Center and Mosque Foundation • Social Watch Visayas • Student Catholic Action • Ten Outstanding Boy Scouts of the Philippines Association • Transparency and Accountability Network • UP Bannuar • UP Harong • UP Kamayo • Victory Campus Ministry • Volunteers for a Libertarian Society • YES Tajaros • Young Moro Professional Network, Inc. • Youth Empowering Youth Forum

DepED
DEPARTMENT OF EDUCATION

Libro ko, Kinabukasan ko

CSO Volunteer

Signature _____

Name _____

Organization _____

Not valid without seal

- Department Letter to the School Head re: delivery
- **Duties and Responsibilities of Volunteers**
- Volunteer's Monitoring Report Form
- Sample Receipt
- Inspection Guidelines
- ID



PARA MATUTO SI PEPE at PILAR KAILANGAN MAY BANTAY.



Libro ko, kinabukasan ko.

Help our students get their books on time. To volunteer as a textbook delivery watcher in your school, call the following numbers...

From June to October, over 35 million textbooks funded by the World Bank will be delivered to public schools nationwide. *If you're a parent or a public school official, bantayan para sa to mang bilang*

Help us to educate for a strong republic. Join National Textbook Delivery Program's "Textbook Count". Text (0919) 456-0027 or call 899-4588 to volunteer.



With the assistance of our Boy Scouts and Girl Scouts, the Department of Education will deliver 14 million textbooks to cover 42,000 public schools from July to November 2004. That's almost 84 million textbooks and teachers' manuals delivered since 2001.



Help our students get their books on time. To volunteer as a textbook delivery watcher in your school, call the following numbers: National Textbook Delivery Program / Philippine Governance Forum at 899-4590 • Instructional Materials Council Secretariat, DepED at 634-1072 or use DETxt (Department of Education Text Messaging service) at (0919) 456-0027.

In cooperation with:



MONITORING ORGANIZATIONS: ACT Philippines • The Asia Foundation • Association of Ministers and Ministries in Nueva Ecija • Boy Scouts of the Philippines • Caucus of Development NGO Networks (CDD-NGO) • Concerned Citizens of Abra for Good Government • Civil Society Network for Education Reforms, Inc. (CENet) • Girl Scouts of the Philippines • Kapaitan-Kaunlaran Foundation • Kapatagan Pilipino • Nagas City Council • National Citizens Movement for Free Elections (NAMFRELE) • Negros Center for People Empowerment and Rural Development • Procurement Watch, Inc. • Social Watch Visayas • Ten Outstanding Boy Scouts Philippines Association • Transparency and Accountability Network • Alliance of Volunteer Educators (AVE) • Campaigns Advocacy & PR, Inc. (CAPRI) NATIONAL COORDINATOR: Government Watch - Aneke School of Governance

A PROJECT OF



Educating for a Strong Republic



Philippine Governance Forum



IMCS



Government Procurement Policy Board



BUDGET ADVOCACY PROJECT





To quench our students' thirst for knowledge,
we called on COCA-COLA to help deliver textbooks to hard-to-reach schools.

From August to October, COKE delivery trucks will help bring badly needed textbooks to the far-flung schools in areas they cover. It's a great example of how the DepED, local communities and the private sector are all working together to make sure our schools come first.

You can help the students in your area get their books on time. To volunteer as a textbook delivery watcher, call the following numbers: Philippine Governance Forum at 899-4590 • Instructional Materials Council Secretariat, DepED at 634-1072 Or use the DETxt Hotline: 2622 (Globe & SMART) and G-Watch Text: 0928-3347631.

Consortium of Civil Society Organizations for Textbook Count: Alliance of Concerned Teachers • Alliance of Volunteer Educators • Association of Ministers and Ministries in Nueva Ecija • Barug! Pilipino • Boy Scouts of the Philippines • Brotherhood of Darity • Caucus of Development NGO Networks • Christian Convergence for Good Government • Concerned Citizens of Azara for Good Government • Civil Society Network for Education Reforms • Fellowship of Christians in Government • Girl Scouts of the Philippines • Kapatiran Kautaran Foundation • Kanyenyang Pilipino • Nagu City People's Council • National Citizens Movement for Free Elections • Negros Center for People's Empowerment and Rural Development • Procurement Watch, Inc. • Rahma Qur'anic Center and Mosque Foundation • Social Watch Visayas • Student Catholic Action • Ten Outstanding Boy Scouts of the Philippines Association • Transparency and Accountability Network • UP Bansuar • UP Harong • UP Kanayon • Victory Campus Ministry • Volunteers for a Libertarian Society • YES Tejeros • Young Maro Professionals Network, Inc. • Youth Empowering Youth (YEU) Forum • **CSO National Coordinator: G-Watch, Ateneo School of Government**

IN COOPERATION WITH:



With support from



Citizen volunteer signs receipt

- If receipt is signed by CSO, DepEd Division Office need not inspect deliveries in the districts and high school
- DepEd saves in monitoring and inspection expense
- Supplier can process payment faster

- SAMPLE -

Department of Education (DepEd)
TEXTBOOK PROCUREMENT
200 (Bid Opening)

INSPECTION AND ACCEPTANCE REPORT No. 0063979-6

SUPPLIER: _____ Date of Contract: _____
 Contract No.: _____
 Purchasing Office/Dept./Unit: SEMP TEPP SEDIP
 Delivered to: _____
(Name of District Office/High School) (Address and telephone no. of District Office or High School)
 Division Office and address/telefax no.: _____
 Region No. and address/telefax no.: _____

1 Title	2 Subject/Grade/ Year	3 Quantity (in copies)		4 Delivery Receipt		
		Contracted	Delivered <small>In Good Physical Condition</small>	Rejected	No.	Date

INSPECTION

Date Inspected: _____

Inspected, verified and found OK as to quantity and specifications.

Signature over Printed Name/Designation (Check box)
 District Property Custodian H.S. Supply Officer
 Authorized Official: _____
(Designation)

Remarks by Inspection Officer: (Please indicate quantity of shortage and title of TX or TM in case of short or no delivery, plus other remarks)
 Qty. in accordance with Allocation List (please check box)
 In good order and condition (please check box)

ACCEPTANCE

Date Received: _____

Complete: (check box)
 Partial : (check box)

Signature over Printed Name/Designation (Check box)
 District Supervisor High School Principal
 Authorized Official: _____
(Designation)

Remarks by Accepting Officer:
 Qty. in accordance with Allocation List (please check box)
 In good order and condition (please check box)

For third party monitors: Qty. in accordance with Allocation List (please check box)

REMARKS: In good order and condition (please check box)

Civil Society: 1. _____ (Signature over printed name) (Date signed) or PTCA Officer: 1. _____ (Signature over printed name) (Date signed)
 2. _____ (Signature over printed name) (Date signed) Barangay Official 2. _____ (Signature over printed name) (Date signed)

Blue copy - District Office/High School; Yellow copy - Civil Society Organization Monitor

For 3rd party citizen monitor



Documentation & Evaluation

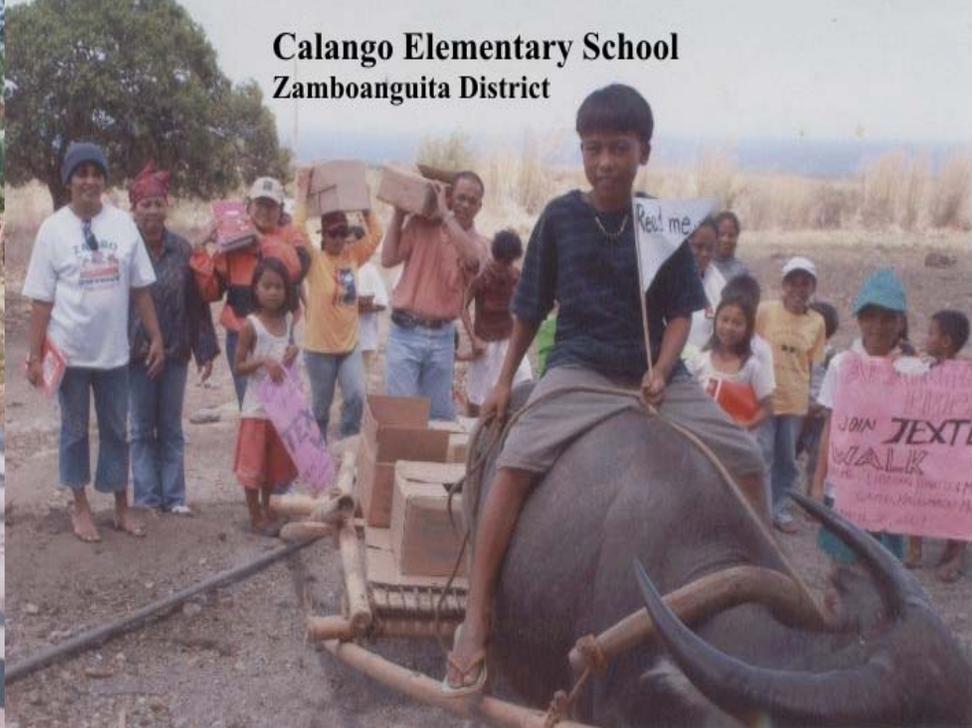
- G-Watch has parallel documentation of delivery reports
- Program is evaluated yearly to discuss problems encountered and recognize accomplishments







Basak Elementary School
Zamboangita District



Calango Elementary School
Zamboangita District



Accomplishments of *Textbook Count*

- Prices of textbooks were reduced by 40-50%
- Procurement process (bidding to delivery) was shortened from 24 to 12 months
- Printing and binding quality was improved
- Delivery errors were reduced to as low as 5% on the average
- Sustained gains and signs of institutionalization (*Textbook Walk*; DepED Order 59, s 2007)





Lessons

- Simple monitoring tools work and can influence government's policies and programs
- Constructive engagement facilitates positive actions on the findings and recommendations
- The government can count on its citizens to help prevent corruption and improve services

