

Civil Society Funds Workshop
26 March 2009 ▪ Phnom Penh, Cambodia

G-WATCH & CITIZENS' ACTION

PHILIPPINE EXPERIENCE IN PUBLIC EXPENDITURE-TRACKING

Dondon Parafina
ANSA East Asia Pacific



Ateneo School of Government

the G-Watch idea:

ordinary citizens can help the government prevent corruption

G-Watch is a **social accountability** initiative of the Ateneo School of Government.

Social accountability are **actions taken by citizen groups** to hold public officials, politicians and service providers to account for their **conduct and performance** in terms of delivering services, improving people's welfare and protecting people's rights.



the G-Watch idea:

ordinary citizens can help the government prevent corruption

It tracks public expenditure and monitors government program implementation.

It has monitored textbook delivery, school building construction, drug procurement and public works projects, and disaster relief goods.

It started in year 2000.



context

CORRUPTION is a serious problem--it retards economic growth and weakens democratic institutions

PREVENTIVE APPROACH:

preventing corruption
through systems check and
citizens' monitoring





guideposts

- tool and method must be simple and easy to use
- there must be consultation with agency on monitoring and its results
- systems reform, not witch-hunting



MOA

**Plan tracking
activities**

**Review systems
and processes**

**Access official
documents**

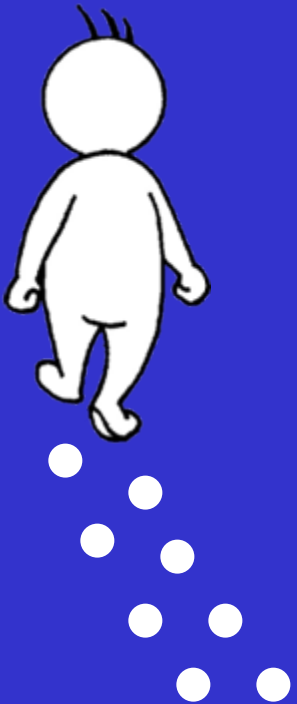
**Process and
analyze data**

**Problem-solving
with government**

**Public
presentation**

**Transfer tools to
communities**

Procedure

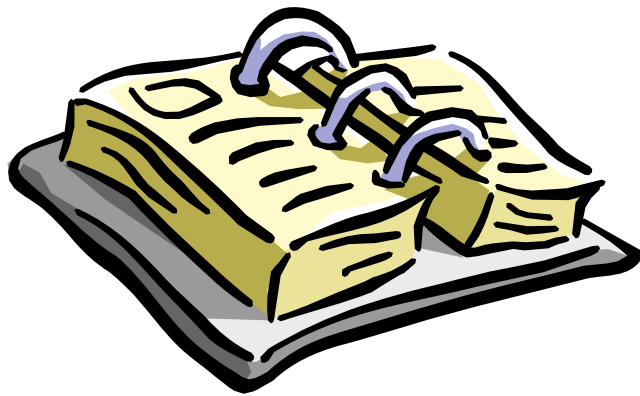


Monitoring Tool

Project	Planned/ Normative	Actual	Variance	Cause of Variance	G-Watch Assessment	Agency Assessment
Time						
Cost						
Quantity						
Quality						
Process						



SAMPLE RESULTS OF TOOL APPLICATION



Drug Procurement
Public Works Projects
School Building Projects
Textbook Delivery



Ateneo School of Government

Region XI

Direct Purchase thru Exclusive Distributorship

010219

Exclusive Distributorship Feb 2001

Public Bidding No.
RIV NO.
ACCOU
NAME
ADDRESS: Davao City

Please deliver to REGIONAL HOSPITAL - Pangasinana & Supply Section within 7 working days upon receipt of order following article specified below. **FAILURE WOULD MEAN AUTOMATIC CANCELLATION OF UNDELIVERED ITEMS IN ADDITION TO TERMS AT THE BACK THEREOF** (Important: Please read terms and condition at the back hereon)

ITEM NO	ARTICLE	QTY	UNIT	UNIT PRICE	TOTAL
1.	Methylergometrine hydrogen mal. 125ug tab x 100's	10	box	1670.00	16,700.00
2.	Methylergometrine hydrogen mal. 200ug/ml amp. x 100's	7	box	14,642.00	102,494.00
3.	Oxytocin synthetic 10iu/ml amp. x 100's	17	box	11,831.00	201,117.00

Oxytocin synthetic 10iu/ml amp 100' 11,831.00/box

Oxytocin maleate 10 i.u. amp

9.88/amp

988.00/box

"Public Bidding - Jan. to June" 2001"

Public Bidding Jan-Jun 2001

Drug Price Discrepancy: 1,031%

Region III

No 7171

Tel. 41-3-81 * 41-34-37

SUPPLY SECTION
San Fernando, Pangasinana

PURCHASE ORDER

Attn: Manila

Feb. 26, 2001

Sir:

Within 7 working days upon receipt of this Order, please furnish this Office the following articles below as per quotation submitted by you dated _____ in the Office of the Supply Section.

DELIVER TO: REGIONAL HOSPITAL
San Fernando, Pangasinana

QTY	UNIT	DESCRIPTION	UNIT	TOTAL
1000	amps.	Epinéphrine 1 mg./ml. amp.	11.78/amp.	11,780.00
500	vls.	Cefurixime 750 mg./vl.	63.00/vl.	31,500.00
500	vls.	Dexamethasone 8 mg./vl.	17.74/vl.	8,870.00
500	amps.	Diclofenac Sodium 75 mg./amp.	18.89/amp.	9,445.00
500	amps.	Diasepan 5 mg./ml. 2 ml./amp.	18.87/amp.	9,435.00
20	bots.	Halothane 450 mg./bot. Inhalation	1,287.00/bot.	25,740.00
500	amps.	Hydralazine 20 mg./amp.	49.00/amp.	24,500.00
500	amps.	Metoclopramide HCl 20 mg./amp.	13.00/amp.	6,500.00
2000	amps.	Oxytocin Maleate 10 "U" amp.	9.88/amp.	19,760.00
*****Nothing Follows*****				147,530.00

- Immediately upon receipt of this Order, the contractor shall deliver the goods to the Supply Section, Pangasinana, for acceptance.
- Under your liability, the contractor shall deliver the goods to the Supply Section, Pangasinana, for acceptance.
- If the contractor fails to deliver the goods, he shall incur the penalty of 1% of the amount undelivered per day of delay will be imposed on the contractor.

APPROVED:

Chief of Hospital III

FUNDS AVAILABLE ₱ 147,530.00

Chargeable to: REGIONAL FOOD-DRUG & MEDICAL

Accountant

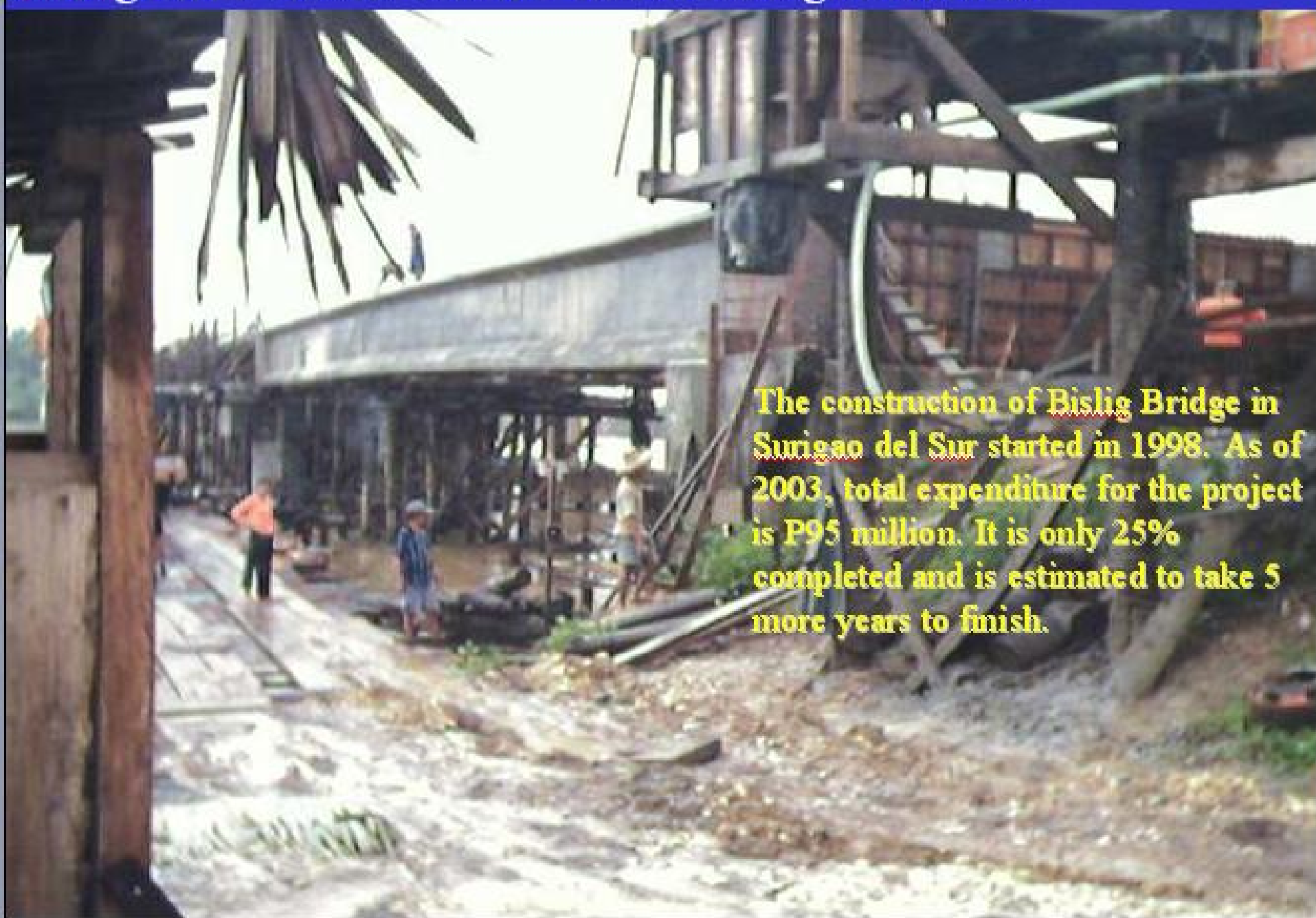
Accepted this Purchase Order this _____ day of _____, 1996

01 MAR 2001

PURCHASE ORDER DATE DATE

SUPPLIER'S SIGNATURE

Bislig case: When will we see the bridge finished?



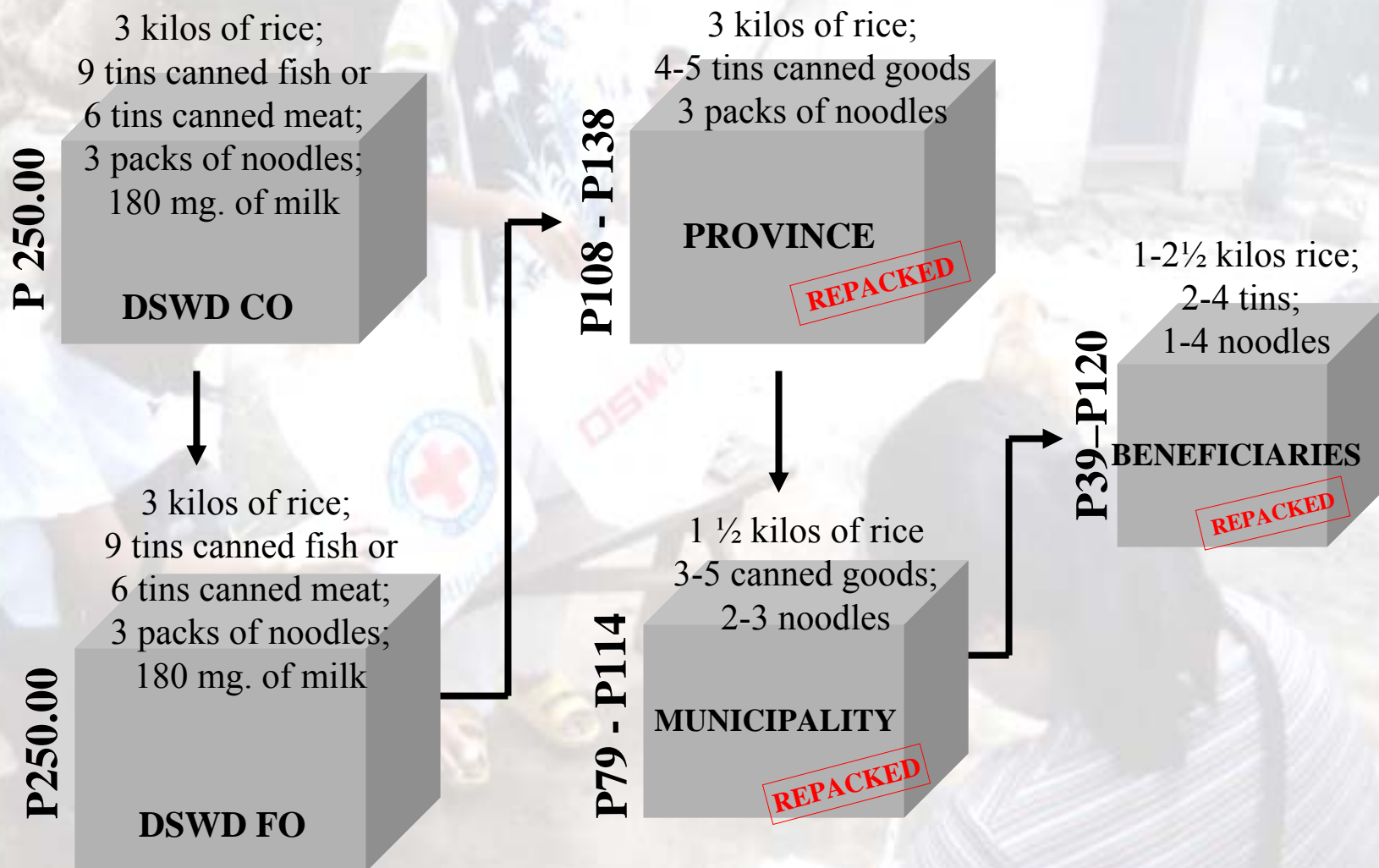
The construction of Bislig Bridge in Surigao del Sur started in 1998. As of 2003, total expenditure for the project is P95 million. It is only 25% completed and is estimated to take 5 more years to finish.

Abandoned School Building (2002)

Albis Elementary School, Benguet



What happens to a re-packed food pack?



Textbook Delivery (2001)

- 40% could not be accounted for
- Suppliers delivered anytime anywhere
- Recipients were not notified about deliveries
- No feedback mechanism regarding schools' receipt of books
- Documents were not properly accomplished
- No effective sanctions for late deliveries



Textbook Distribution (2003)

- 21% were not distributed to difficult-to-reach elementary schools
- Distribution funds were not accessible



Agency actions and responses

- Health department passed memo to improve transparency of drug prices
- Public Works department agreed to co-implement *Bayanihang Eskwela*
- Education department launched *Textbook Count*



Textbook Count and Citizens' Action

- A program of the Department of Education in partnership with citizen organizations
- Aims to ensure that the right quantity and quality of textbooks are delivered to the right recipient at the right time
- Covers bidding, production, delivery and distribution stages
- From 2003 to 2005, 65 million textbooks amounting to P2.5B (US\$50M) were tracked in 4,844-7,499 delivery points



Why is it needed?

- To prevent corruption in textbook procurement
- To systematize deliveries nationwide
- To make suppliers more responsive to clients' need
- To establish benchmark for Education department performance
- To mobilize manpower for monitoring and inspection at less or no cost



Components & Goals

Bidding

Safeguard the integrity of the bidding process

Production

Ensure good textbook quality

Delivery

Help high schools and districts check the textbooks delivered to them

Distribution

Help districts distribute the textbooks to elementary schools



Bidding

Pre-Bid Conference

Preliminary discussion on content of bid document

Bid Submission and Opening

- Submission of eligibility, financial and technical requirements
- Pass/fail criteria for judging

Post-qualification and Award

- Evaluates capacity of eligible bidders
- Issuance of notice of award



Production: Warehouse Inspection

- For early detection and rectification of defects
- Inspection team consists of IMCS, BAC, End-users and citizen volunteer
- Inspection team cannot proceed without citizen volunteer



NEW DELIVERY SYSTEM

[illegible]

GRAND TOTAL FOR ZONE 1

1.799

508

1,291

[illegible]

Consortium of Citizen Organizations for *Textbook Count*

Alliance of Concerned Teachers • Alliance of Volunteer Educators • Association of Ministers and Ministries in Nueva Ecija • **Ateneo School of Government** • Barug! Pilipino • **Boy Scouts of the Philippines** • Brotherhood of Destiny • Caucus of Development NGO Networks • Christian Convergence for Good Governance • Concerned Citizens of Abra for Good Government • Civil Society Network for Education Reforms • Fellowship of Christians in Government • Don Bosco Technical Institute Makati • **Girl Scouts of the Philippines** • Kapatiran Kaunlaran Foundation • Konsyensyang Pilipino • Naga City People's Council • **National Citizens Movement for Free Elections** • Negros Center for People Empowerment and Rural Development • Procurement Watch, Inc. • Rahma Qur'anic Center and Mosque Foundation • Social Watch Visayas • Student Catholic Action • Ten Outstanding Boy Scouts of the Philippines Association • Transparency and Accountability Network • UP Bannuar • UP Harong • UP Kamayo • Victory Campus Ministry • Volunteers for a Libertarian Society • YES Tejeros • Young Moro Professionals Network, Inc. • Youth Empowering Youth Forum



Materials for volunteers

Consortium of Civil Society Organizations

Alliance of Concerned Teachers • Alliance of Volunteer Educators • Association of Ministers and Ministries in Nueva Ecija • Ateneo School of Government • Barug! Pilipino • Boy Scouts of the Philippines • Brotherhood of Destiny • Caucus of Development NGOs Networks • Christian Convergence for Good Governance • Concerned Citizens of Abra for Good Government • Civil Society Network for Education Reforms • Fellowship of Christians in Government • Girl Scouts of the Philippines • Kapatiran Kaunlaran Foundation • Konsensyang Pilipino • Naga City People's Council • National Citizens Movement for Free Elections • Negros Center for People Empowerment and Rural Development • Procurement Watch, Inc. • Rahma Qur'anic Center and Mosque Foundation • Social Watch Visayas • Student Catholic Action • Ten Outstanding Boy Scouts of the Philippines Association • Transparency and Accountability Network • UP Bannuar • UP Harong • UP Kamayo • Victory Campus Ministry • Volunteers for a Libertarian Society • YES Tagares • Young Moro Professional Network, Inc. • Youth Empowering Youth Forum

DepED
DEPARTMENT OF EDUCATION

Libro ko, Kinabukasan ko

CSO Volunteer

Signature _____

Name _____

Organization _____

Not valid without seal

- Department Letter to the School Head re: delivery
- Duties and Responsibilities of Volunteers
- Volunteer's Monitoring Report Form
- Sample Receipt
- Inspection Guidelines
- ID



Libro ko, kinabukasan ko.

From June to October, over 35 million textbooks funded by the World Bank will be delivered to public schools nationwide. *If you're a parent or a public school official, pantayan para sa to mga bilang*

Help us to educate for a strong republic. Join National Textbook Delivery Program's "Textbook Count".
Text (0919) 456-0027 or call 899-4588 to volunteer.



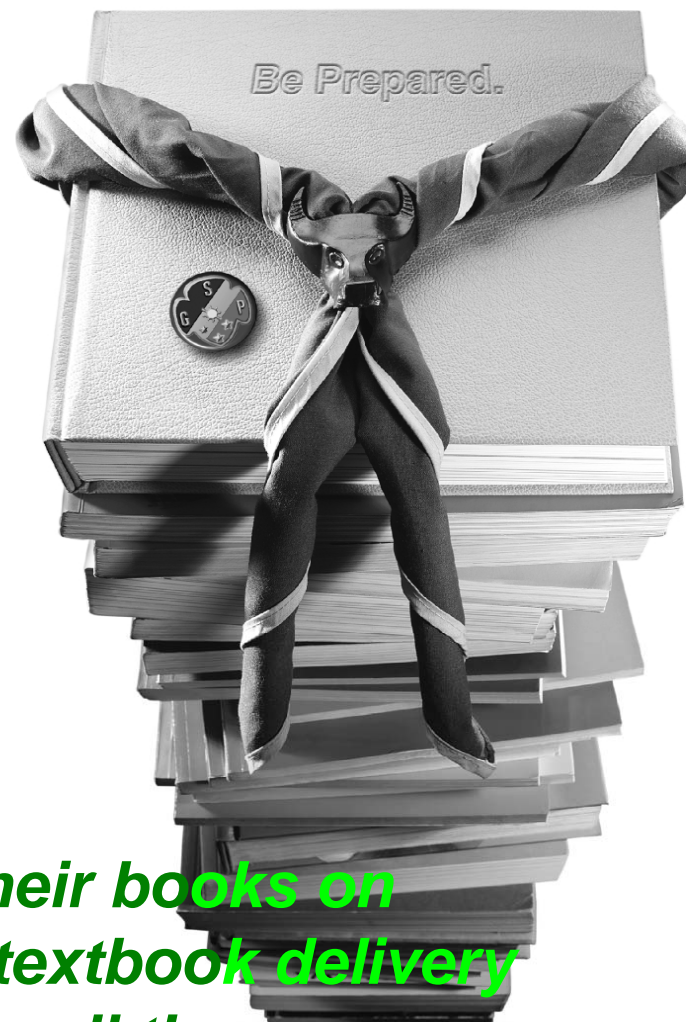
Educating for a Strong Republic



Philippine Governance Forum



10



With the assistance of our Boy Scouts and Girl Scouts, the Department of Education will deliver 14 million textbooks to cover 42,000 public schools from July to November 2004. That's almost 84 million textbooks and teachers' manuals delivered since 2001.

Help our students get their books on time. To volunteer as a textbook delivery watcher in your school, call the following numbers: National Textbook Delivery Program / Philippine Governance Forum at 899-4590 • Instructional Materials Council Secretariat, DepED at 634-1072 or use DETxt (Department of Education Text Messaging service) at (0919) 456-0027

See also: *See also* *See also* *See also*



MONITORING ORGANIZATIONS: ACT Philippines • The Asia Foundation • Association of Ministers and Ministries in Nueva Ecija • Boy Scouts of the Philippines • Caucus of Development NGO Networks (Coda-NGO) • Concerned Citizens' Action Group • Civil Society Network for Education Reforms, Inc. (CSN) • Good Seeds of the Philippines • Kapalaran Foundation • Katsangyan Network • Naga City Council • National Citizens Movement for Free Elections (NAMFREL) • National Center for People Employment and Rural Development • Philippine National Watch, Inc. • Social Watch Visayas • Outstanding 100 • Philippine Citizens' Alliance • Transparency and Accountability Network • Alliance of Volunteer Educators (AVEE) • Commission on Audit (COPR) • INCAPRI National Coordinator • Government Watch • Ateneo School of Governance

PHILIPPINE STAR: Main Ad (Sustaining): 24.6cm x 40cm

2005 Ad



To quench our students' thirst for knowledge,
we called on COCA-COLA to help deliver textbooks to hard-to-reach schools.

From August to October, COKE delivery trucks will help bring badly needed textbooks to the far-flung schools in areas they cover. It's a great example of how the DepED, local communities and the private sector are all working together to make sure our schools come first.

You can help the students in your area get their books on time. To volunteer as a textbook delivery watcher, call the following numbers: Philippine Governance Forum at 899-4590 • Instructional Materials Council Secretariat, DepED at 634-1072 Or use the DETxt Hotline: 2622 (Globe & SMART) and G-Watch Text: 0928-3347631.

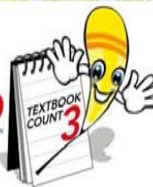
Consortium of Civil Society Organizations for Textbook Count: Alliance of Concerned Teachers • Alliance of Volunteer Educators • Association of Ministers and Ministries in Nueva Ecija • Barug! Pilipino • Boy Scouts of the Philippines • Brotherhood of Unity • Caucus of Development NGO Networks • Christian Convergence for Good Government • Concerned Citizens of Ateneo for Good Government • Civil Society Network for Education Reforms • Fellowship of Christians in Government • Girl Scouts of the Philippines • Kapatagan Kautaran Foundation • Kapihanang Pilipino • Naga City People's Council • National Citizens Movement for Free Elections • Negros Center for People Empowerment and Rural Development • Procurement Watch, Inc. • Rahma Qur'anic Center and Mosque Foundation • Social Watch Visayas • Student Catholic Action • Ten Outstanding Boy Scouts of the Philippines Association • Transparency and Accountability Network • UP Bannaw • UP Harong • UP Kanayon • Victory Campus Ministry • Volunteers for a Libertarian Society • YES Tejeros • Young Moro Professionals Network, Inc. • Youth Empowering Youth (YEU) Forum • **CSO National Coordinator: G-Watch, Ateneo School of Government**

IN COOPERATION WITH:



With support from

DepED
DEPARTMENT OF EDUCATION



Citizen volunteer signs receipt

- If receipt is signed by CSO, DepEd Division Office need not inspect deliveries in the districts and high school
- DepEd saves in monitoring and inspection expense
- Supplier can process payment faster

- SAMPLE -

Department of Education (DepEd)
TEXTBOOK PROCUREMENT
200 (Bid Opening)

No. 0063979-6

INSPECTION AND ACCEPTANCE REPORT

SUPPLIER: _____ Date of Contract: _____
Contract No.: _____
Purchasing Office/Dept./Unit: ☐ SEMP ☐ TEPP ☐ SEDIP
Delivered to: _____ (Name of District Office/High School) (Address and telephone no. of District Office or High School)
Division Office and address/telefax no.: _____
Region No. and address/telefax no.: _____

1 Title	2 Subject/Grade/ Year	3 Quantity (in copies)		4 Delivery Receipt	
		Contracted	Delivered In Good Physical Condition Rejected	No.	Date

INSPECTION

Date Inspected: _____

Inspected, verified and found OK as to quantity and specifications.

Signature over Printed Name/Designation (Check box)
☐ District Property Custodian ☐ H.S. Supply Officer
☐ Authorized Official: _____ (Designation)

Remarks by Inspection Officer: (Please indicate quantity of shortage and title of TX or TM in case of short or no delivery, plus other remarks)
☐ Qty. in accordance with Allocation List (please check box)
☐ In good order and condition (please check box)

ACCEPTANCE

Date Received: _____

Complete: ☐ (check box)
 Partial: ☐ (check box)

Signature over Printed Name/Designation (Check box)
☐ District Supervisor ☐ High School Principal
☐ Authorized Official: _____ (Designation)

Remarks by Accepting Officer:
☐ Qty. in accordance with Allocation List (please check box)
☐ In good order and condition (please check box)

For third party monitors: ☐ Qty. in accordance with Allocation List (please check box)
 REMARKS: ☐ In good order and condition (please check box)

Civil Society: 1. _____ (Signature over printed name) (Date signed) or PTCA Officer: 1. _____ (Signature over printed name) (Date signed)
 2. _____ (Signature over printed name) (Date signed) Barangay Official 2. _____ (Signature over printed name) (Date signed)

Blue copy - District Office/High School; Yellow copy - Civil Society Organization Monitor

For 3rd party
citizen monitor



Documentation & Evaluation

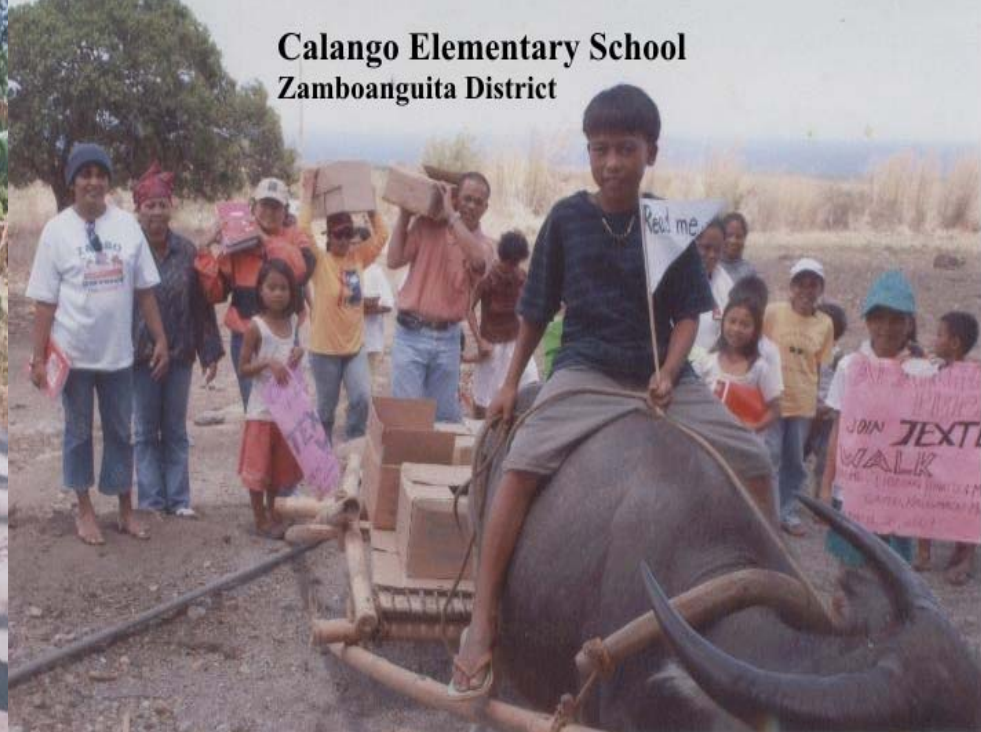
- G-Watch has parallel documentation of delivery reports
- Program is evaluated yearly to discuss problems encountered and recognize accomplishments







Basak Elementary School
Zamboangita District



Calango Elementary School
Zamboangita District



Accomplishments of *Textbook Count*

- Prices of textbooks were reduced by 40-50%
- Procurement process (bidding to delivery) was shortened from 24 to 12 months
- Printing and binding quality was improved
- Delivery errors were reduced to as low as 5% on the average
- Sustained gains and signs of institutionalization (*Textbook Walk*; DepED Order 59, s 2007)





Lessons

- Simple monitoring tools work and can influence government's policies and programs
- Constructive engagement facilitates positive actions on the findings and recommendations
- The government can count on its citizens to help prevent corruption and improve services

